



## Back - Office Application Reference Guide

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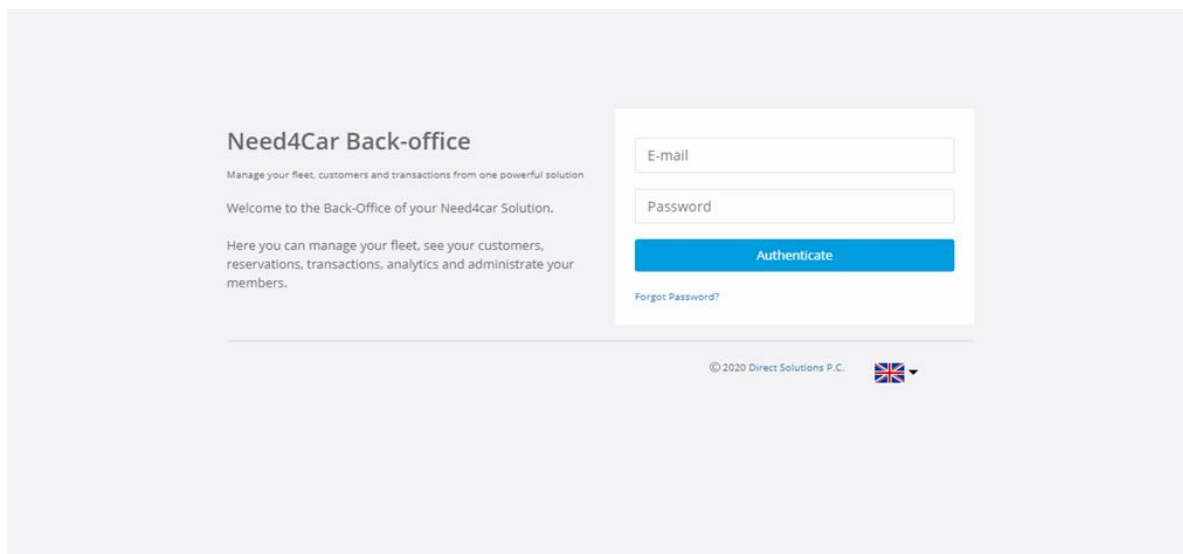
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## 1. Introduction

The “Need4Car: B/O Guide” is a useful tool for the initial presentation of the Back Office Platform, as it describes the features of it.

The Back Office Platform is a powerful tool for every Back Office Administrator for the daily reporting and management of the car sharing procedure. This tool gives the Administrator the option to manage the vehicles, the users, the sharing procedure, the daily events (loss of user’s connection, etc). Additionally, he can plan and define the business strategy of his car sharing service. That means that he can define the tariff models, the car sharing model (station based, free floating, round trip, etc), the vehicle stations, etc.

## 2. Log in page

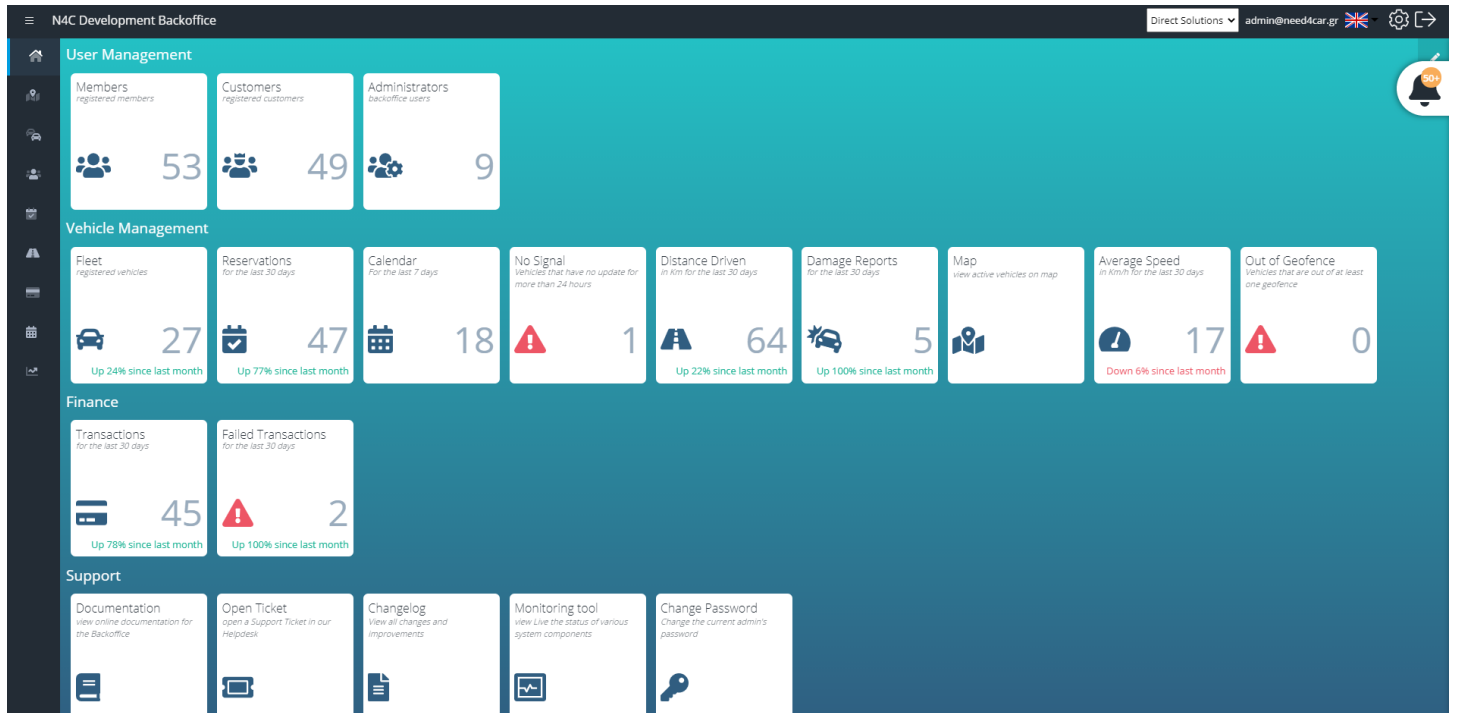


By clicking in the url:

<https://backoffice.need4car.com/authenticate?redirect=https://backoffice.need4car.com:///authenticate>

You go to the log in page of the Need4Car Backoffice platform. Type the email and the password and enter in the Backoffice platform.

### 3. Home page



After completing the login process, the “Home Page” appears which provides the basic information of the fleet, along with the utilities buttons.

It includes 3 sections: The “Utilities” on the left side of the screen in a sidebar, the “Management” in the center and the “Settings & Notifications” on the right side.

#### ➤ Utilities

The utilities are in a sidebar with active links in order to redirect faster into the selected section which are Home, Map, Fleet, Users, Reservations, Trips, Points of Interest, Transactions, Calendar, Analytics.

#### ➤ Management

The Management section consists of 4 pillars.

- User Manager: this section gives all the information to the user about the “Customers”, the “Members” and the “Administrators”
- Vehicle Management: here the user can have a total view of the “Fleet”, “Reservations”, “Calendar”, “Damage Reports”, “No Signal”, “Distance Driven”, “Map”, “Average Speed” and “Out of geofence”
- Finance: this section informs the user about the “Transactions” and the “Failed transactions”

- Support: at this point the user can have support for the platform by choosing “Documentation”, “Open ticket”, “Changelog”, “Monitoring tool” and “Change password”

➤ **Settings**

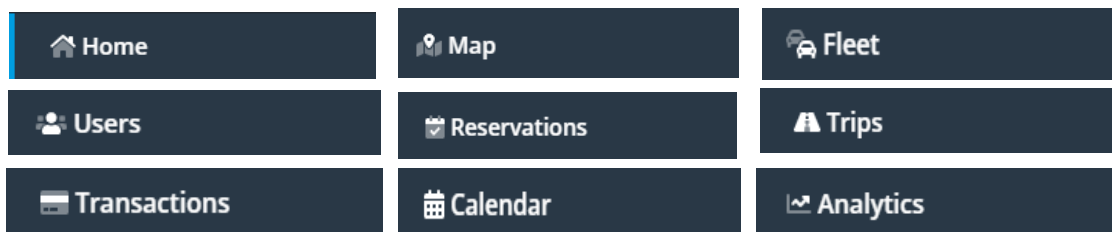
The Settings includes the “Provider”, “Pricing Models”, “Pricing Factors”, “Geofences”, “Stations” and “FAQ” tabs.

➤ **Notifications**

The user gets live notifications about the activities that a “Member” or a “Customer” does.

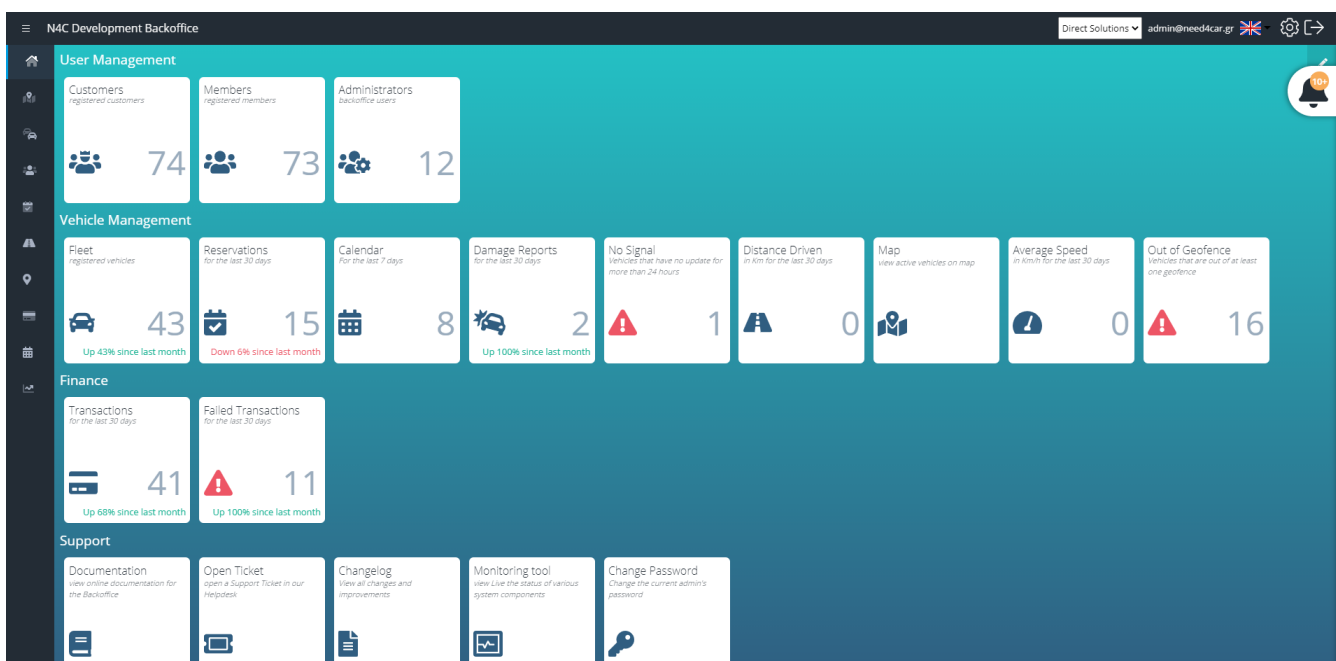
### 3.1 Utilities

The “Utilities” section is placed as a sidebar on the left side of the home page. It includes all the available utilities that the back office administrator needs for the management of the whole car sharing procedure, as further described.



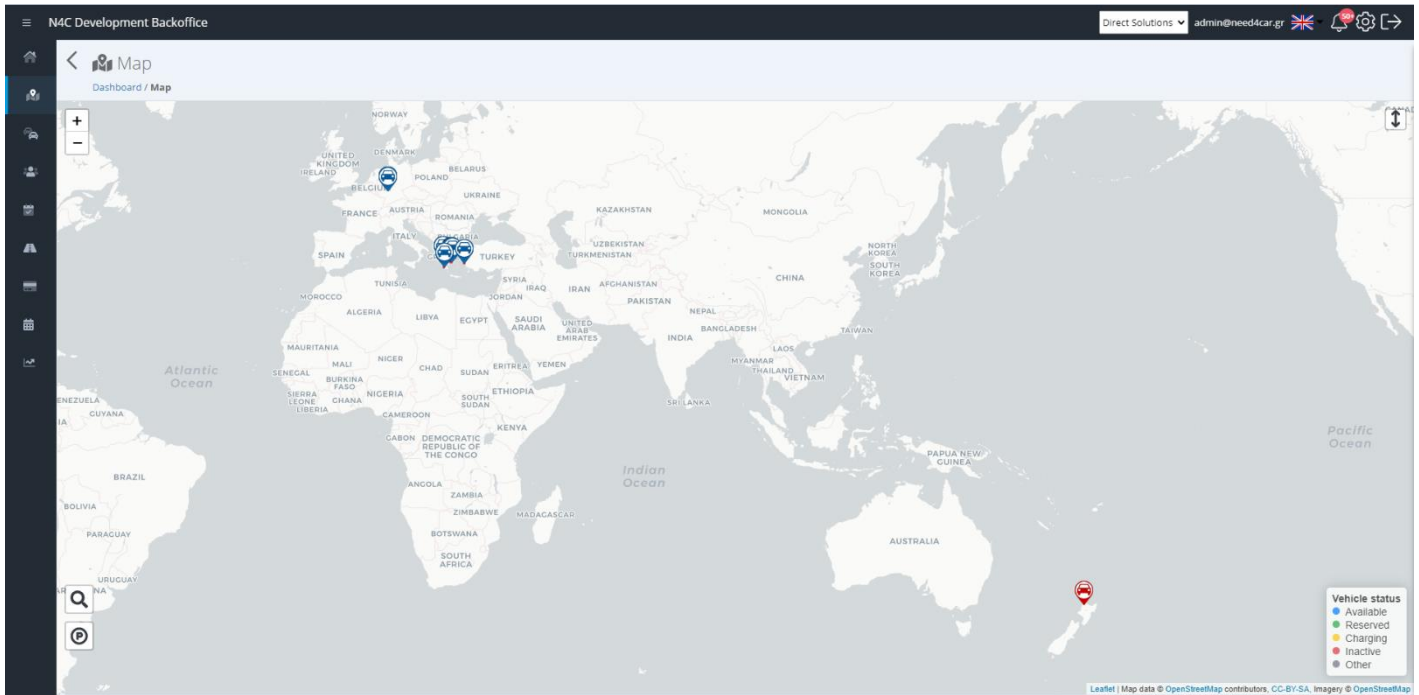
#### 3.1.1 Dashboard

The first option in the sidebar is “Home” and by choosing it the user gets redirected to the Home page.



### 3.1.2 Map

All the vehicles are displayed on the map and they are colored according to their availability status.



### 3.1.3 Fleet

This option provides full information of the fleet, with additional searching and monitoring utilities of the status of each vehicle.

Select	ID	Name	Plate	Constructor	Model	Telemetry	Errors	Location	Trips	Violations	Sensors	Created
<input type="checkbox"/>	455	Mercedes-Benz A 160 d	ITX7541	Mercedes-Benz	A 160 d	80.00% 12,500 V	Parked Not Available	Αθήνας, Στρατόεδο Ραφήνα, Δήμος Ραφήνας - Πικερμίου, Αττική, 19009, Ελλάδα, GR	2	Not Available	0	13/11/2017 17:00:25
<input type="checkbox"/>	251	Volkswagen Upl - 2201108	Motif_cello	Volkswagen	Upl	11.43% 12,117 V	Parked Not Available	Εθνικής Αντιστάσης, Βριλήσσια, Δήμος Βριλησίων, Αττική, 15235, Ελλάδα, GR	1979	Not Available	0	13/11/2017 17:00:25
<input type="checkbox"/>	239	Toyota Yaris	DEN004	Toyota	Yaris	64.00% 12,500 V	Parked Not Available	Rödelheim, 60489 Frankfurt, DE	Not Available	Not Available	Not Available	18/11/2019 13:11:56
<input type="checkbox"/>	238	Volkswagen Golf	DEN003	Volkswagen	Golf 2.0 TDI	38.00% 12,500 V	Parked Not Available	An der Wolfsweide 38-44, 60435 Frankfurt am Main, DE	Not Available	Not Available	Not Available	18/11/2019 13:11:56
<input type="checkbox"/>	237	Audi A6	DEN002	Audi	A6 1.8 TFSI	100.00% 12,500 V	Parked Not Available	Idsteiner Str. 121-111, 60326 Frankfurt am	Not Available	Not Available	Not Available	18/11/2019 13:11:56

### 3.1.4 Users

The list of all users is available on this screen, with their personal info, their activity status (validated or not).

ID	Name	Telephone	E-mail	Address	Status	Updated	Created
979	Christine Tsakiri	+306978804146	info@directsolutions.io	Kifissias 44, 15125,Maroussi	Individual Validated	02/10/2020 09:35:18	02/10/2020 09:29:59
972	Christine Tsakiri	+306978804146	christine.tsak85@gmail.co...	Kifissias Av. 44, 15125,Maroussi	Individual Pending	28/09/2020 16:42:20	28/09/2020 16:41:16
954	One Dealer	+30694586984	nikos.ioannou@onedealet...	kifissias 44, 15125,athens	Company Validated	17/09/2020 15:50:28	17/09/2020 12:36:39
951	OO	Not Available	brousasg@gmail.com	kifissias 44, 15125,Athens	Company Validated	16/09/2020 16:25:10	16/09/2020 16:24:39
950	George Brousas	+306948526363	support@directsolutions.L...	kifissias 44, 15125,Athens	Individual Validated	16/09/2020 15:58:59	16/09/2020 15:36:05
949	Test Testg	+112345678	gmarkos@directsolutions.L...	Ajsjsg 123, AS656hj,Athns	Individual Validated	30/09/2020 17:41:53	16/09/2020 11:29:46
944	test tester	+306948526363	brousasgeorge@gmail.com	kifissias 44, 15125,athens	Individual Pending	14/09/2020 13:44:56	10/09/2020 14:29:51
909	Christine Tsakiri	+306978804146	info@directsolutions.io	Alkaiou 1, 15125,Maroussi	Individual Validated	13/07/2020 14:16:48	13/07/2020 14:16:07
908	tester tested	+306948526363	brousasgeorge@gmail.com	kifissias 44, 15125,athens	Individual Pending	10/09/2020 14:27:42	07/07/2020 14:49:29

### 3.1.5 Reservations

This section includes the list of Reservations with all the available information, eg reservation code, start time, stop time, status, price, cancelation time, member name and vehicle plate. The reservation code, member name and vehicle plate are active links.

ID	Code	Start	End	Duration	Charge	Fuel Delta	Rating	Distance	Vehicle	Member	Scope	Status	Unlocked	Locked
14995	D55294551601820787	04/10/2020 17:13:07	04/10/2020 17:16:11	02m 36s	9€	0%	★★★★☆	0Km	Volkswagen Up! - 2201106 (Motif_cette)	Leandros Karkanis	Sharing	Completed	04/10/2020 17:13:35	04/10/2020 17:16:47
14987	D52496971601623207	02/10/2020 10:20:07	02/10/2020 10:20:17 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BEExxx)	Christine Tsakiri	Sharing	Cancelled		
14986	D53072391601623116	02/10/2020 10:18:36	02/10/2020 10:18:41 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BEExxx)	Christine Tsakiri	Sharing	Cancelled		
14985	D53729881601623039	02/10/2020 10:17:19	02/10/2020 10:17:37 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BEExxx)	Christine Tsakiri	Sharing	Cancelled		
14984	D55116401601621776	02/10/2020 09:56:16	02/10/2020 09:56:30 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BEExxx)	Christine Tsakiri	Sharing	Cancelled		
14983	D54583681601621531	02/10/2020 09:52:11	02/10/2020 09:53:31	01m 05s	0.4€	0%	★★★★☆	0Km	Audi A4 (BEExxx)	Christine Tsakiri	Sharing	Completed	02/10/2020 09:53:26	02/10/2020 09:53:49
14982	D54037241601621300	02/10/2020 09:48:20	02/10/2020 09:51:24	02m 33s	0€	0%	★★★★☆	0Km	Audi A4 (BEExxx)	Christine Tsakiri	Sharing	Completed	02/10/2020 09:48:51	02/10/2020 09:51:58
14980	D55907791601621241	02/10/2020 09:47:21	02/10/2020 09:47:30 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BEExxx)	Christine Tsakiri	Sharing	Cancelled		



### 3.1.6 Trips

The list of all the trips are displayed on this screen and can also be shown on map.

The screenshot shows the 'Reservations' dashboard with a table of trip details. The table includes columns for ID, Code, Start, End, Duration, Charge, Fuel Delta, Rating, Distance, Vehicle, Member, Scope, Status, Unlocked, and Locked. The data shows various trip statuses, including 'Completed' and 'Cancelled', with specific dates and times.

ID	Code	Start	End	Duration	Charge	Fuel Delta	Rating	Distance	Vehicle	Member	Scope	Status	Unlocked	Locked
14995	D55294551601820787	04/10/2020 17:13:07	04/10/2020 17:16:11	02m 36s	9€	0%	★★★★☆	0Km	Volkswagen Up! - 2201108 (Must_Celia)	Leandros Karkanis	Sharing	Completed	04/10/2020 17:13:35	04/10/2020 17:16:47
14987	D52496971601623207	02/10/2020 10:20:07	02/10/2020 10:20:17 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BExxxx)	Christine Tsakiri	Sharing	Cancelled		
14988	D5307239160123116	02/10/2020 10:18:36	02/10/2020 10:18:41 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BExxxx)	Christine Tsakiri	Sharing	Cancelled		
14985	D5372981601623039	02/10/2020 10:17:19	02/10/2020 10:17:37 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BExxxx)	Christine Tsakiri	Sharing	Cancelled		
14984	D55116401601621776	02/10/2020 09:56:16	02/10/2020 09:56:30 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BExxxx)	Christine Tsakiri	Sharing	Cancelled		
14983	D54583681601621531	02/10/2020 09:52:11	02/10/2020 09:53:31	01m 05s	0.4€	0%	★★★★☆	0Km	Audi A4 (BExxxx)	Christine Tsakiri	Sharing	Completed	02/10/2020 09:52:26	02/10/2020 09:53:49
14982	D54037241601621300	02/10/2020 09:48:20	02/10/2020 09:51:24	02m 35s	0€	0%	★★★★☆	0Km	Audi A4 (BExxxx)	Christine Tsakiri	Sharing	Completed	02/10/2020 09:48:51	02/10/2020 09:51:58
14980	D55907791601621241	02/10/2020 09:47:21	02/10/2020 09:47:36 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BExxxx)	Christine Tsakiri	Sharing	Cancelled		

### 3.1.7 Transactions

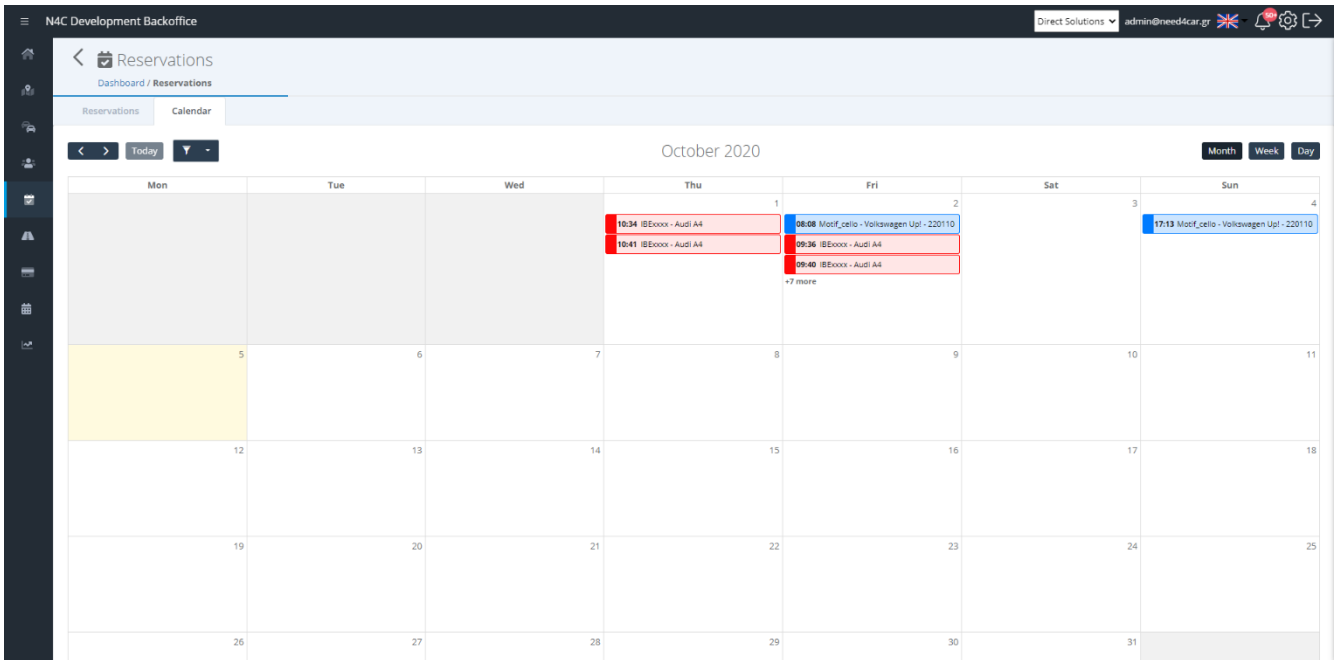
The "Transactions" include all the history of the bank transactions.

The screenshot shows the 'Transactions' dashboard with a table of bank transaction details. The table includes columns for ID, Description, Code, Member, Customer, Charge, Net Cost, VAT Cost, Status, Updated, and Created. The data shows various transaction types, including 'Reservation Payment', 'Reservation Cancellation Fee', 'Credit card registration', and 'Reservation Payment', with specific amounts and dates.

ID	Description	Code	Member	Customer	Charge	Net Cost	VAT Cost	Status	Updated	Created
17340	Reservation Payment	D55294551601820787	Leandros Karkanis	Stavros_Karkanis	9€	7.26€	1.74€	Success	04/10/2020 17:16:24	04/10/2020 17:16:21
17332	Reservation Cancellation Fee	D52496971601623207	Christine Tsakiri	Christine Tsakiri	0€	0€	0€	Success	02/10/2020 10:20:18	02/10/2020 10:20:17
17331	Reservation Payment	D54583681601621531	Christine Tsakiri	Christine Tsakiri	0.4€	0.32€	0.08€	Success	02/10/2020 09:53:39	02/10/2020 09:53:38
17330	Reservation Payment	D54037241601621300	Christine Tsakiri	Christine Tsakiri	0€	0€	0€	Success	02/10/2020 09:51:25	02/10/2020 09:51:24
17329	Reservation Cancellation Fee	D55907791601621241	Christine Tsakiri	Christine Tsakiri	0€	0€	0€	Success	02/10/2020 09:47:31	02/10/2020 09:47:30
17328	Credit card registration	D57346401601620688	Christine Tsakiri	Christine Tsakiri	1€	0.81€	0.19€	Success	02/10/2020 09:38:10	02/10/2020 09:38:08
17327	Credit card registration	D51656631601620211	Christine Tsakiri	Christine Tsakiri	1€	0.81€	0.19€	Success	02/10/2020 09:31:36	02/10/2020 09:30:24
17326	Reservation Payment	D51130791601615284	Leandros Karkanis	Stavros_Karkanis	13.6€	10.97€	2.63€	Success	02/10/2020 08:35:42	02/10/2020 08:35:33
17297	Reservation Payment	D53903781601478514	Direct Solutions	DirectSolutions IRE	60.85€	49.07€	11.78€	Success	30/09/2020 18:52:41	30/09/2020 18:52:37
17296	Reservation Payment	D54052131601477251	Nikos Labiris	Nikos Labiris	9€	7.26€	1.74€	Failed	30/09/2020 17:52:56	30/09/2020 17:52:56
17279	Reservation Payment	D56669651601399665	Leandros Karkanis	Stavros_Karkanis	9€	7.26€	1.74€	Success	29/09/2020 20:16:01	29/09/2020 20:15:58
17265	Credit card registration	D53230351601300500	Christine Tsakiri	Christine Tsakiri	1€	0.81€	0.19€	Success	28/09/2020 16:43:02	28/09/2020 16:43:00
17264	Reservation Payment	D51989361601299632	Christine Tsakiri	Christine Tsakiri	60€	48.39€	11.61€	Success	28/09/2020 16:28:47	28/09/2020 16:28:43

### 3.1.8 Calendar

The “calendar” displays all the reservations, either completed or canceled, on a calendar.



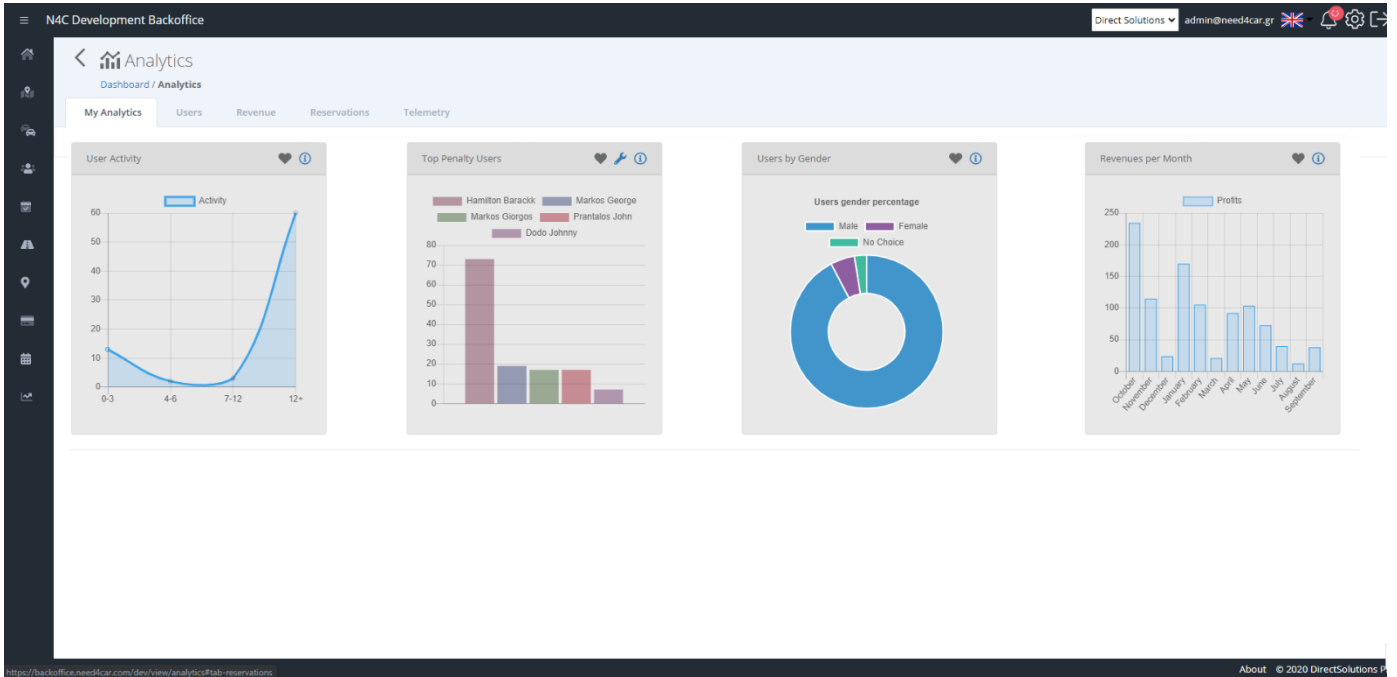
### 3.1.9 Analytics

The Analytics is an environment which provides a useful statistical Analysis from the collected Data. It is based on particular KPI's: Revenues, Reservations and Users. The Analysis concerns both basic statistic results and more complex predictions. The results are continuously enriched with new KPI's and more in-depth analysis.

These charts are divided in four categories: Users, Revenue, Reservations and Telemetry. Each category has total reports from the collected data. “My Analytics” is a category that the user has at his disposal the charts of his preference. At the top and right of each chart there are a “Heart” button and an “i” button. The “i” informs the user about the parameters of the chart.

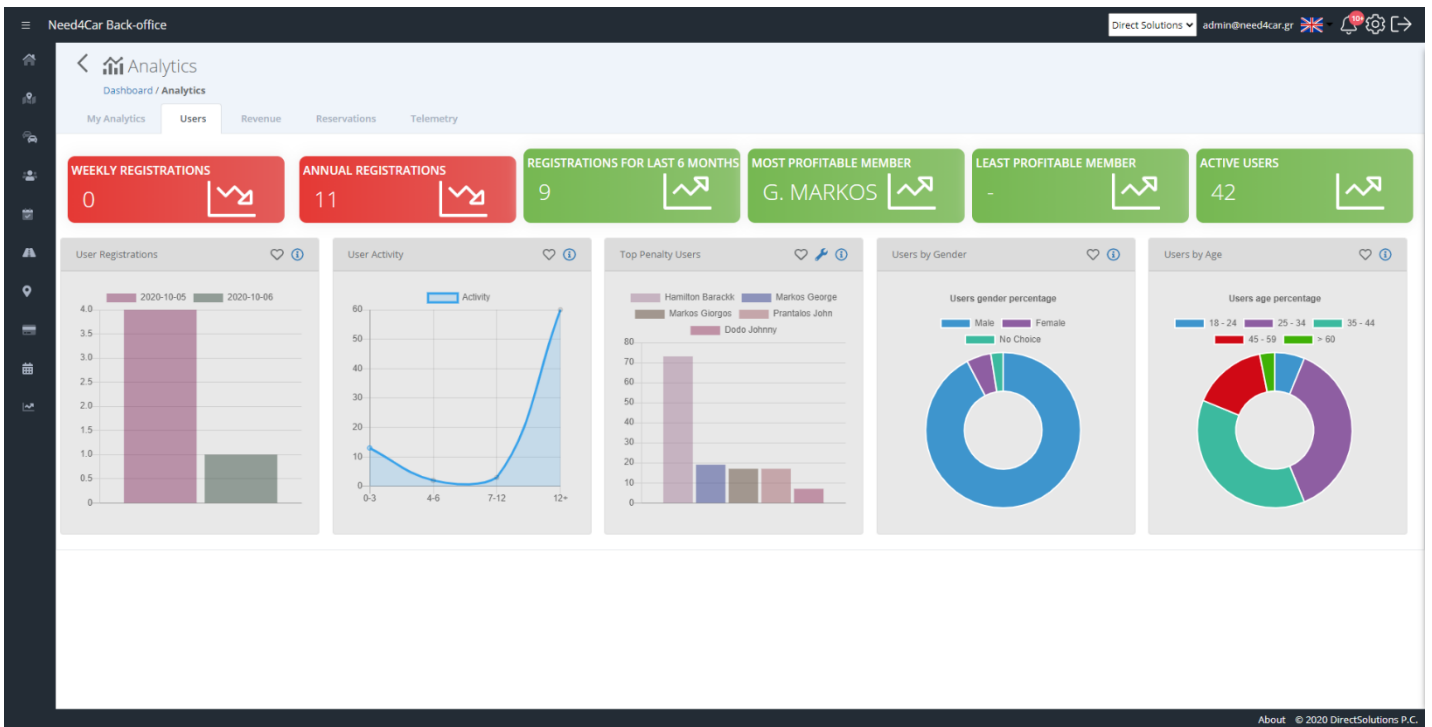
## My Analytics

By pressing the “Heart”, the charts re also displayed in “My Analytics”



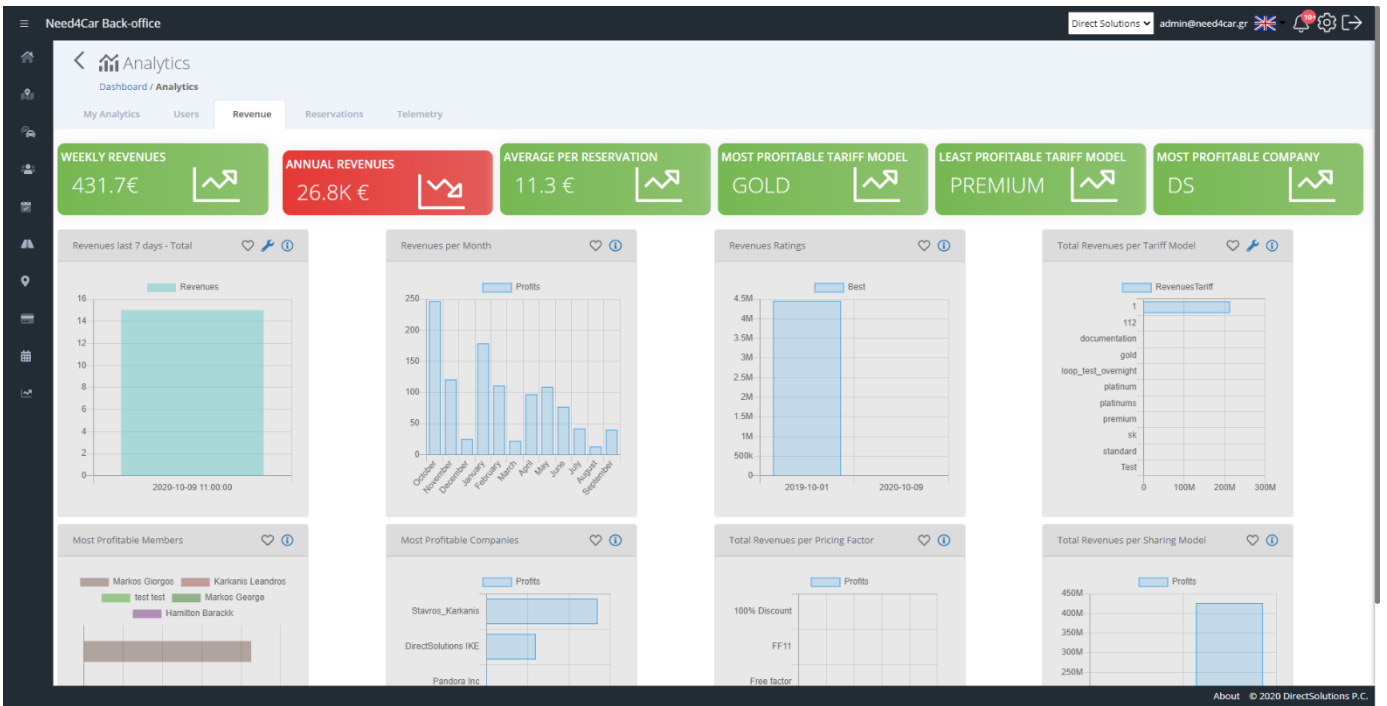
## Users

The “Users” show the charts about the users versus registration, activity, penalties, gender and age.



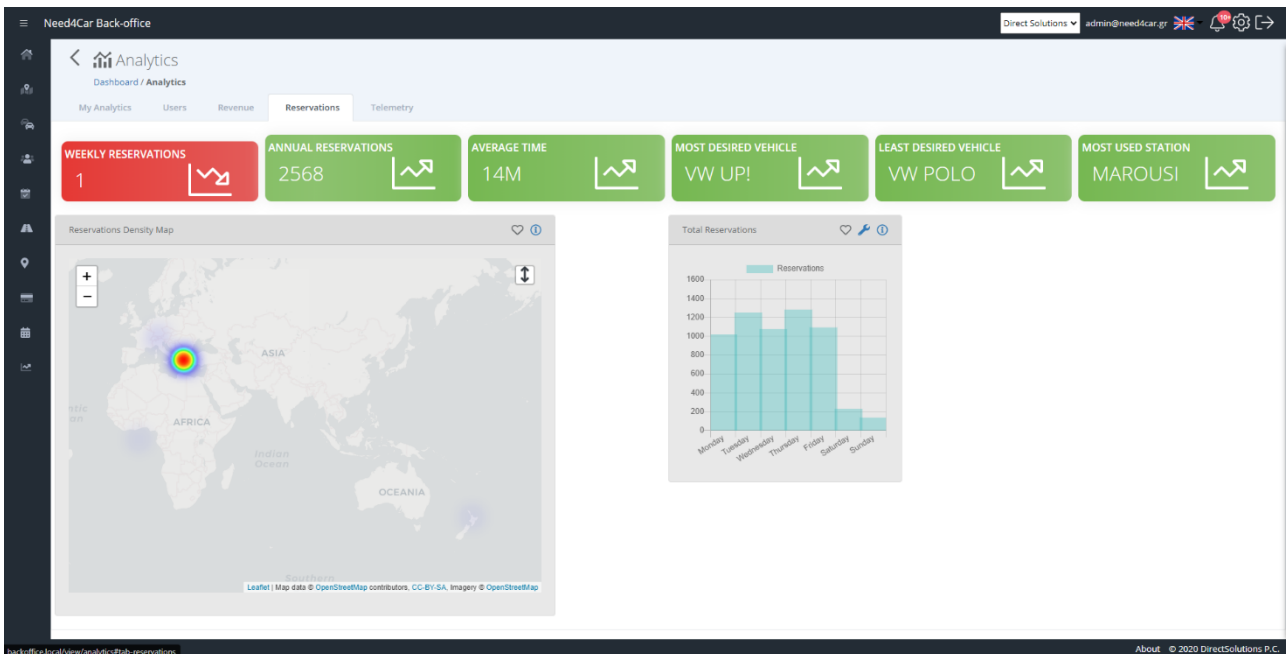
## Revenue

The “Revenue” shows the charts about the revenue versus date, ratings, tariff models, members, companies, pricing factor and sharing model



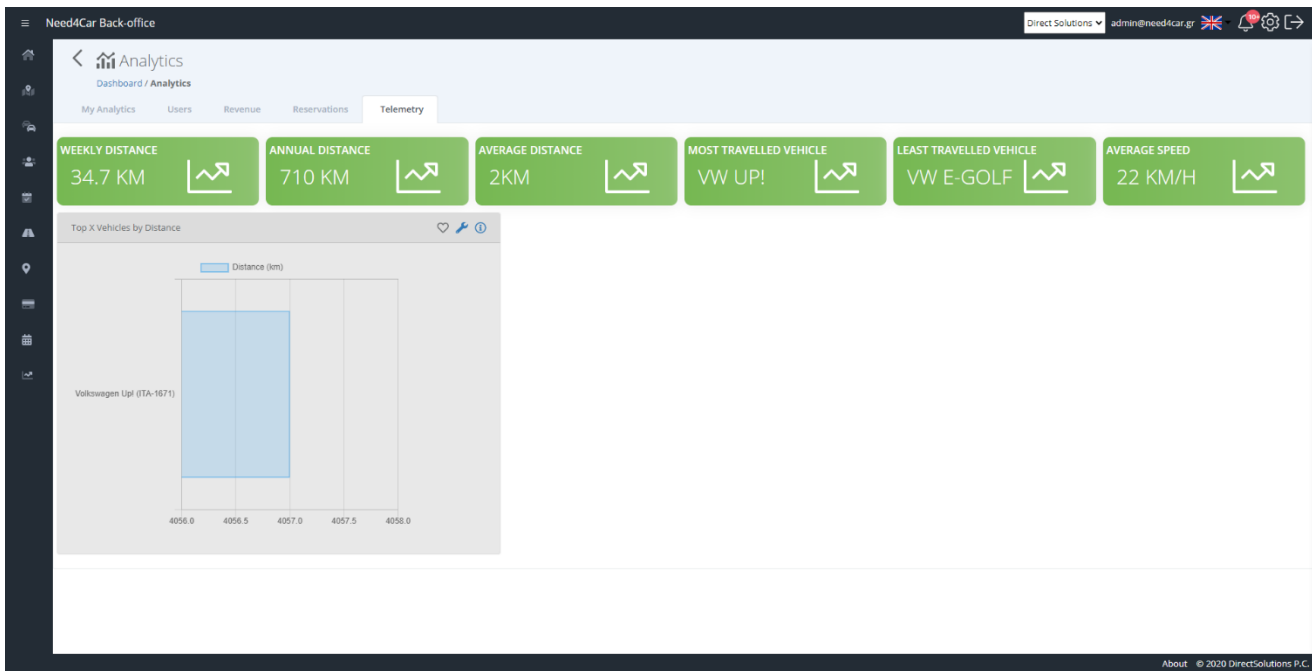
## Reservations

The “Reservations” show the chart about the reservations versus days and a map with pointed areas, in different colors, that have the most reservations.



## Telemetry

The “Telemetry” shows the chart about a vehicle and the driven distance.



## 3.2 Management

The “Daily Management” section includes the most frequent features that the administrator access in a daily basis. It is a “quick access” section, since all these features are included in the “Utilities” section. It is separated in 4 categories, but the Administrator can modify them, according to his preferences. The default categories are: 1) User management, 2) Vehicle management, 3) Finance and 4) Support.

## 3.2.1 User Management

The “User Management” consists of 3 pillars:

### Members

The member is the end user who is making reservations via the mobile application. This section includes each member’s personal and contact details, his reservations and his validated cards.

ID	Name	E-mail	Customer	Vehicle Groups	Telephone	Status	Updated
2719	Christine Tsakiri	info@directsolutions.io	Christine Tsakiri	Company, Everyone, Group A, Group C, Group B, Group E, Group D, Group F, Group G, Group H	+306978804146	Validated, Verified, Active	02/10/2020 10:19:44
2691	Christine Tsakiri	christine.tsak85@gmail.co...	Christine Tsakiri	Company, Everyone, Group A, Group C, Group B, Group E, Group D, Group F, Group G, Group H	+306978804146	Validated, Verified, Active	28/09/2020 16:48:03
2647	george brouzas	support@directsolutions.l...	Direct Solutions P.C.	Company, Everyone, Group A, Group C, Group B, Group E, Group D, Group F	+306948526383	Validated, Verified, Active	24/09/2020 17:33:37
2570	Not Available	christine_tsak@windowslive...	Not Available	Company, Everyone, Group A, Group C, Group B, Group E, Group D, Group F, Group G, Group H	Not Available	Pending, Verified, Active	07/08/2020 14:20:46
2521	Not Available	gxmarkos93@gmail.com	Hhsbejlje Hjtjzjzj	Company, Everyone, Group A, Group C, Group B, Group E, Group D, Group F, Group G, Group H	Not Available	Pending, Verified, Active	07/07/2020 14:39:05
2520	Not Available	jk@apprecot.gr	One Dealer	Company, Everyone, Group A, Group C, Group B, Group E, Group D, Group F, Group G, Group H	Not Available	Pending, Verified, Active	17/09/2020 15:49:36
2519	Not Available	jkapsouras@hotmail.com	Direct Solutions P.C.	Company, Everyone, Group A, Group C, Group B, Group E, Group D, Group F, Group G, Group H	Not Available	Pending, Not Verified, Active	17/09/2020 12:25:23
2515	Christine Tsakiri	info@directsolutions.io	Christine Tsakiri	Not Available	+306978804146	Validated, Verified, Active	02/10/2020 09:23:12
2508	Shaheer		Not Available	Not Available		Pending, Verified, Active	30/06/2020

Each member has a unique ID number and by choosing it the user can see some general information, such as communication details, driving license, id, pricing and the status of this member.

## (a) Information

The screenshot shows a user interface for managing a member. The main content area is titled 'Member info@directsolutions.io (Christine Tsakiri)'. It features a profile picture placeholder with the 'NEED 4 CAR' logo. Below the profile picture is an 'Actions' menu with buttons for 'Edit Member', 'View Payment Methods', 'View License', 'View Identity', and 'View Selfie'. The 'Edit Member' button is highlighted. To the right of the profile picture are several data sections:

- Details:** E-mail (info@directsolutions.io), Name (Christine Tsakiri), Phone number (+30 6978804146), Gender (Female), Birth Date (22/04/1985), RFID (Not Available), Vehicle Groups (Company, Everyone, Group A, Group B, Group C, Group D, Group E, Group F, Group G, Group H).
- Status:** Member Validation (Validated), Member Verification (Verified), Member Status (Active), PayPass (Enabled), Updated (02/10/2020 10:19:44), Created (02/10/2020 09:23:17).
- Pricing:** Customer (979 Christine Tsakiri), Free credits (0), Free minutes (0), Pricing factor (Not Available).
- Driving License:** Number (123456789), Issue Date (Not Available), Expiry Date (Not Available), Categories (B), Issue Country (Greece (GR)).
- Identification Document:** Number (X486064), Type (Identity), Issue Country (Greece (GR)).

By choosing the “Edit Member” the user can work through member’s details, communication details, the status of the member, pricing, driving details, id and the vehicle groups that the member can share/rent.

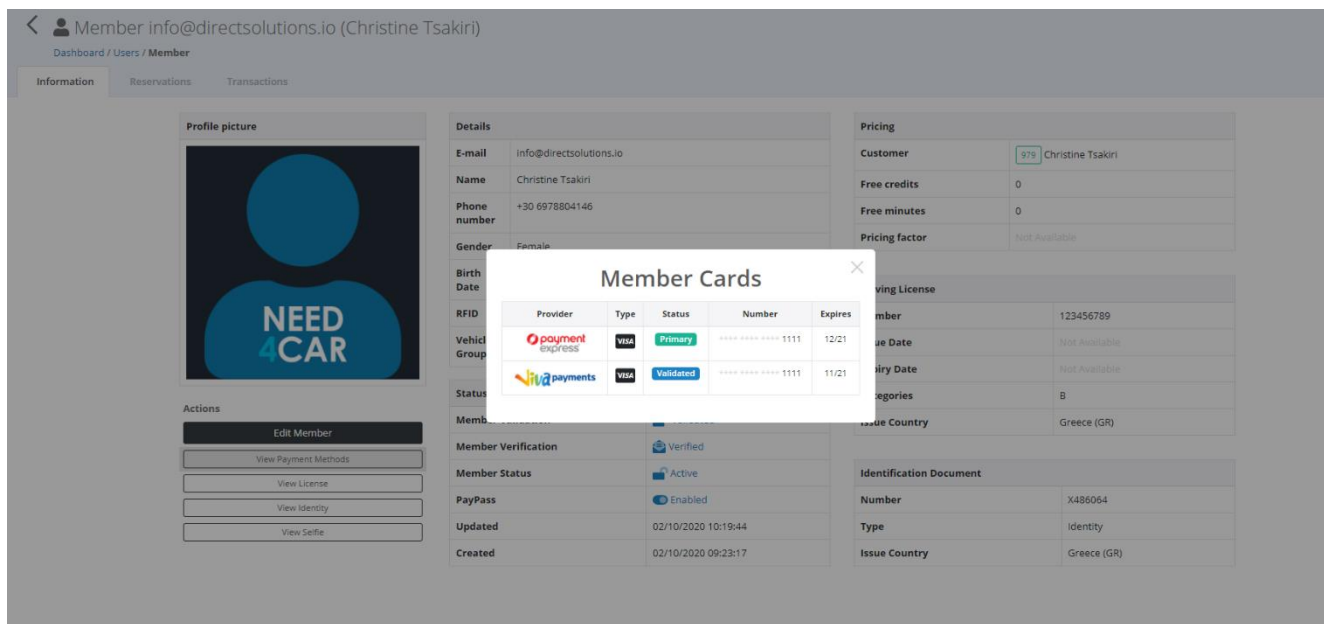
Edit Member: info@directsolutions.io

The 'Edit Member' form is divided into several sections:

- Details:** E-mail (info@directsolutions.io), First Name (Christine), Middle Name, Last Name (Tsakiri), Phone number (+30 697 880 4146), Gender (Female), Birth Date (22/04/1985), RFID, and Vehicle Groups (Company, Everyone, Group A, Group B, Group C, Group D, Group E, Group F, Group G, Group H).
- Status:** Active, Member Validation (Validated), PayPass (Enabled).
- Pricing:** Customer (info@directsolutions.io (Christine Tsakiri)), Free minutes (0), Free credits (0), Pricing factor (None).
- Driving Details:** Number (123456789), Issue Date, Expiry Date, Driving License Categories (B: All Vehicles), Issue Country (Greece (GR)).
- Identification Document:** Type (Identity), Number (X486064), Issue Country (Greece (GR)).

Inputs with \* are required.

When the user chooses the “View Payment Methods”, then a window appears with the cards that the member has added, in order to pay his reservations.



The “View License” button shows the driving license of the member and a new driver license can be edited.

Viewing document: License







## (b) Reservations

The “Reservation” tab show all the reservations, either the completed or the cancelled, that the member has done. The information that the user has at his disposal are: the ID number of each reservation, the Starting and Ending time of the reservation, the duration of the trip, the charge, the fuel data, the rating that the member has given, the driven distance, the vehicle that was used, the scope either sharing or rental, the status of the reservation and what time was locked and unlocked.

Member info@directsolutions.io (Christine Tsakiri)  
Dashboard / Users / Member

Information Reservations Transactions

Choose date period: 29/09/2020 12:55 - 20/10/2020 12:55

ID	Code	Start	End	Duration	Charge	Fuel Delta	Rating	Distance	Vehicle	Scope	Status	Unlocked	Locked
15030	D54742411601977898	06/10/2020 12:51:38	06/10/2020 12:53:04	01m 03s	0.78€	0%	★★★★★	0km	Mercedes-Benz C-Class (RRR1234)	Sharing	Completed	06/10/2020 12:52:01	06/10/2020 12:53:17
15029	D59076341601977766	06/10/2020 12:49:26	06/10/2020 12:50:45	01m 07s	0.78€	0%	★★★★★	0km	Mercedes-Benz C-Class (RRR1234)	Sharing	Completed	06/10/2020 12:49:38	06/10/2020 12:50:58
15028	D55254201601977654	06/10/2020 12:47:34	06/10/2020 12:48:48	01m 03s	0.78€	0%	★★★★★	0km	Mercedes-Benz C-Class (RRR1234)	Sharing	Completed	06/10/2020 12:47:45	06/10/2020 12:49:02
15027	D58020131601977547	06/10/2020 12:45:47	06/10/2020 12:47:00	01m 02s	0.4€	0%	★★★★★	0km	Audi A4 (BBxxxx)	Sharing	Completed	06/10/2020 12:45:58	06/10/2020 12:47:15
15026	D57222321601977184	06/10/2020 12:39:44	06/10/2020 12:45:16	05m 20s	2.34€	0%	★★★★★	0km	Mercedes-Benz C-Class (RRR1234)	Sharing	Completed	06/10/2020 12:39:56	06/10/2020 12:45:31
15025	D53948381601976998	06/10/2020 12:36:38	06/10/2020 12:39:13	01m 32s	0.4€	0%	★★★★★	0km	Audi A4 (BBxxxx)	Sharing	Completed	06/10/2020 12:37:41	06/10/2020 12:39:26
14987	D52496971601623207	02/10/2020 10:20:07	02/10/2020 10:20:17 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆☆	Cancelled	Audi A4 (BBxxxx)	Sharing	Cancelled		
14986	D53072391601623116	02/10/2020 10:18:36	02/10/2020 10:18:41 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆☆	Cancelled	Audi A4 (BBxxxx)	Sharing	Cancelled		
14985	D53729881601623039	02/10/2020 10:17:19	02/10/2020 10:17:37 (Cancelled)	Cancelled	0€	Cancelled	☆☆☆☆☆	Cancelled	Audi A4 (BBxxxx)	Sharing	Cancelled		

Showing 1 to 15 of 15 Entries (6,014 Total Entries)

Refresh in 2 seconds

The information that are in a green box, are clickable and gives the user further information.

- Every reservation has a unique ID number, once the user chooses this ID number, he gets redirected to “Reservations” option where he can see the whole information about the specific reservation.

Reservation

Dashboard / Reservations / Reservation

Reservation Expenses   Reservation Damages   Reservation Map

### Sharing Reservation States

1 Booked   2 Verified   3 On Trip   4 Paid   5 Completed

Details		Pricing Model	
Code	D54742411601977898	Name	platinums
Reservation Rating	★★★★★	Per Minute Charge	0.39 €
Distance (Km)	0	Per Hour Charge	12 €
Fuel Consumption Delta (%)	0	Per Day Charge	69 €
Charged Amount	0.78 €	After 0 mins extra charge/minute	0 €
Created (Reserved At)	06/10/2020 12:51:38 (Paid)	After 100 Km extra charge/minute	12.9 €
Reservation Started	06/10/2020 12:51:38	Parking Cost	0 €
Reservation Ended	06/10/2020 12:53:04	Collision Damage Waiver	1200 €
Charging Started	06/10/2020 12:52:01	Min Reservation Charge	0 €
Charging Ended	06/10/2020 12:53:04	Day Limit	0 hours
Penalties	0	Overnight Rate	0 €
Fees	0	Max Travel Time	0 mins
Member	2719 Christine Tsakiri (info@directsolutions.io)	Max Travel Distance	100 Km
Customer	979 Christine Tsakiri (info@directsolutions.io)	Min Overnight Time	00:02:00 (HH:mm:ss)
		Max Overnight Time	12:02:00 (HH:mm:ss)
		Updated	03/04/2020 15:01:16

- By choosing the “Charge”, a pop-up window appears with the cost analysis of the reservation.

Need4Car Back-office

Direct Solutions admin@need4car.gr

Member info@directsolutions.io (Christine Tsakiri)

Dashboard / Users / Member

Information   Reservations   Transactions

20 Entries   Choose date period: 29/09/2020 13:42 - 20/10/2020 13:42

ID	Code	Start	End	Duration	Charge	Fuel Delta	Rating	Distance	Vehicle	Scope	Status	Unlocked	Locked
15031	D51334211601978993	06/10/2020 13:09:53								Sharing	On Trip	06/10/2020 13:10:26	
15030	D54742411601977898	06/10/2020 12:51:38	06/10/2020 12:53:04							Sharing	Completed	06/10/2020 12:52:01	06/10/2020 12:53:17
15029	D59076341601977766	06/10/2020 12:49:26	06/10/2020 12:50:58							Sharing	Completed	06/10/2020 12:49:38	06/10/2020 12:50:58
15028	D55254201601977654	06/10/2020 12:47:34	06/10/2020 12:49:02							Sharing	Completed	06/10/2020 12:47:45	06/10/2020 12:49:02
15027	D58020131601977547	06/10/2020 12:45:47	06/10/2020 12:47:15							Sharing	Completed	06/10/2020 12:45:58	06/10/2020 12:47:15
15026	D57222321601977184	06/10/2020 12:39:44	06/10/2020 12:41:12							Sharing	Completed	06/10/2020 12:39:56	06/10/2020 12:45:31
15025	D53949381601976998	06/10/2020 12:36:38	06/10/2020 12:38:13	01m 32s	0.4€	0%	★★★★★	0Km	Audi A4 (BExxxx)	Sharing	Completed	06/10/2020 12:37:41	06/10/2020 12:39:26
14987	D52496971601623207	02/10/2020 10:20:07	02/10/2020 10:20:17		0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BExxxx)	Sharing	Cancelled		
14986	D53072391601623116	02/10/2020 10:18:36	02/10/2020 10:18:41		0€	Cancelled	☆☆☆☆	Cancelled	Audi A4 (BExxxx)	Sharing	Cancelled		

**Cost Analysis**

Duration	0 hours, 2 mins			
Day limit applied	No			
Overnight rate applied	No			
Minimum reservation charge applied	No			
		Cost	0.63 €	
		VAT	0.15 €	
		<b>Total</b>	<b>0.78 €</b>	

Showing 1 to 16 of 16 Entries (6,015 Total Entries)

Refresh in 51 seconds

- When the user chooses the vehicle, he can see the current status of the vehicle, details such as type, color, capacity etc., live telemetry and he can manage the car by enabling or disabling the immobilizer and lock or unlock it.

**Status**

Activation Status	Active
Deactivate After Reservation	No
Key on place	Yes
Engine running	No
Immobilizer	Disabled
Locked	No
Last Signal	13/11/2019 09:26:13
Updated	13/07/2020 14:45:10
Created	31/08/2017 09:45:58

**Actions**

- Edit Vehicle
- Enable Immobilizer
- Disable Immobilizer
- Lock Vehicle
- Unlock Vehicle

**Details**

Name	Mercedes-Benz C-Class
Plate	RRR1234
Scope	Sharing
Sharing Model	Station
Pricing Model	222 platinum
Vehicle Group	2 Company
IMEI	454984635987845
Model	Mercedes-Benz C-Class
Type	Coupé
VIN	2HNYB1H46AH502979
Registration Year	2015
Seats	4
Capacity	1800 cc
Color	White

**Live Telemetry**

Live! Telemetry	Live! Value	History Delta (Last hit: 06/10/2020 13:47:15)
Speed	Km/h	
Engine Revs	r/m	
Engine Temperature	°C	
Fuel Rate	lt/h	
Total Distance	11254 Km	
Altitude	m	
Battery Voltage	12.941 V	
Fuel Level	60 %	

**Live! Location**

Map showing location in Markópoulo, Δήμος Κρωπίας, Αττική, 19400, Ελλάδα, GR.

### (c) Transactions

The “Transactions” tab shows the history of all the transactions that the member has made. The information that the user has at his disposal are: the ID number of each transaction, the Code number of the reservation, the Customer, the Charge Net cost and VAT cost, the status of the transaction either success or fail and the starting and ending time.

**Member info@directsolutions.io (Christine Tsakiri)**

Dashboard / Users / Member

Information Reservations **Transactions**

20 Entries Choose date period: 29/09/2020 13:59 - 20/10/2020 13:59

ID	Description	Code	Customer	Charge	Net Cost	VAT Cost	Status	Updated	Created
17378	Reservation Payment	D51334211601978993	Christine Tsakiri	15.99€	12.9€	3.09€	Success	06/10/2020 13:51:20	06/10/2020 13:51:18
17377	Reservation Payment	D54742411601977898	Christine Tsakiri	0.78€	0.63€	0.15€	Success	06/10/2020 12:53:12	06/10/2020 12:53:11
17376	Reservation Payment	D59076341601977766	Christine Tsakiri	0.78€	0.63€	0.15€	Success	06/10/2020 12:50:54	06/10/2020 12:50:52
17375	Reservation Payment	D5254201601977654	Christine Tsakiri	0.78€	0.63€	0.15€	Success	06/10/2020 12:48:57	06/10/2020 12:48:56
17374	Reservation Payment	D58020131601977547	Christine Tsakiri	0.4€	0.32€	0.08€	Success	06/10/2020 12:47:10	06/10/2020 12:47:07
17373	Reservation Payment	D5722321601977184	Christine Tsakiri	2.34€	1.89€	0.45€	Success	06/10/2020 12:45:24	06/10/2020 12:45:23
17372	Reservation Payment	D53948381601976998	Christine Tsakiri	0.4€	0.32€	0.08€	Success	06/10/2020 12:39:21	06/10/2020 12:39:20
17332	Reservation Cancellation Fee	D52496971601623207	Christine Tsakiri	0€	0€	0€	Success	02/10/2020 10:20:18	02/10/2020 10:20:17
17331	Reservation Payment	D54583681601621531	Christine Tsakiri	0.4€	0.32€	0.08€	Success	02/10/2020 09:53:39	02/10/2020 09:53:38
17330	Reservation Payment	D54037241601621300	Christine Tsakiri	0€	0€	0€	Success	02/10/2020 09:51:25	02/10/2020 09:51:24
17329	Reservation Cancellation Fee	D53907791601621241	Christine Tsakiri	0€	0€	0€	Success	02/10/2020 09:47:31	02/10/2020 09:47:30
17328	Credit card registration	D57346401601620688	Christine Tsakiri	1€	0.81€	0.19€	Success	02/10/2020 09:38:10	02/10/2020 09:38:08
17327	Credit card registration	D51656681601620211	Christine Tsakiri	1€	0.81€	0.19€	Success	02/10/2020 09:31:36	02/10/2020 09:30:24

Showing 1 to 13 of 13 Entries (4.425 Total Entries)

Refresh in 29 seconds

- Once the user chooses the “Code”, he gets to the reservation and see the information and the current status.

Reservation

Dashboard / Reservations / Reservation

Reservation Expenses Reservation Damages Reservation Map

Sharing Reservation States

1 Booked 2 Verified 3 On Trip 4 Paid 5 Completed

Details		Pricing Model	
Code	D51334211601978993	Name	platinums
Reservation Rating	★★★★★	Per Minute Charge	0.39 €
Distance (Km)	0	Per Hour Charge	12 €
Fuel Consumption Delta (%)	0	Per Day Charge	69 €
Charged Amount	15.99 €	After 0 mins extra charge/minute	0 €
Created (Reserved At)	06/10/2020 13:09:53 (Paid)	After 100 Km extra charge/minute	12.9 €
Reservation Started	06/10/2020 13:09:53	Parking Cost	0 €
Reservation Ended	06/10/2020 13:51:10	Collision Damage Waiver	1200 €
Charging Started	06/10/2020 13:10:26	Min Reservation Charge	0 €
Charging Ended	06/10/2020 13:51:10	Day Limit	0 hours
Penalties	0	Overnight Rate	0 €
Fees	0	Max Travel Time	0 mins
Member	2719 Christine Tsakiri (info@directsolutions.io)	Max Travel Distance	100 Km
Customer	979 Christine Tsakiri (info@directsolutions.io)	Min Overnight Time	00:02:00 (HH:mm:ss)
Vehicle	< Mercedes-Benz C-Class (R8811234)	Max Overnight Time	12:02:00 (HH:mm:ss)
		Updated	03/04/2020 15:01:16

- When he chooses the “Customer”, he can see all the information about the customer who the member belongs.

Need4Car Back-office

Direct Solutions admin@need4car.gr

Customer Christine Tsakiri

Dashboard / Users / Customer

Information Members Reservations Transactions

Status		Details		Billing Address	
Customer Validation	Validated	E-mail	info@directsolutions.io	Type	Individual
Updated	02/10/2020 09:35:18	Phone number	+30 6978804146	Name	Christine Tsakiri
Created	02/10/2020 09:29:59	Preferred Communication	E-mail	Address	Kifisias 44 15125 Maroussi
				Country	Greece (GR)

Actions

Edit Customer

Pricing		Shipping Address	
Printable invoice	Yes	Type	Individual
VAT	D52719	Name	Christine Tsakiri
Tax office	Maroussi	Address	Kifisias 44 15125 Maroussi
Pricing factor	Not Available	Country	Greece (GR)

## Customers

The Customers act as car sharing providers and they have a separate profile with their contact details, their car sharing members and the billing and shipping address

ID	Name	Telephone	E-mail	Address	Status	Updated	Created
979	Christine Tsakiri	+306978804146	info@directsolutions.io	Kifissias 44, 15125,Maroussi	Individual Validated	02/10/2020 09:35:18	02/10/2020 09:29:59
972	Christine Tsakiri	+306978804146	christine.tsak85@gmail.co...	kifissias Av. 44, 15125,Maroussi	Individual Validated	06/10/2020 11:34:19	28/09/2020 16:41:16
954	One Dealer	+306945686984	nikos.ioannou@onedealet.c...	kifissias 44, 15125,athens	Company Validated	17/09/2020 15:50:28	17/09/2020 12:36:39
951	OD	Not Available	brousas@gmail.com	kifissias 44, 15125,Athens	Company Validated	16/09/2020 16:25:10	16/09/2020 16:24:39
950	George Brouzas	+306948526363	support@directsolutions.L...	kifissias 44, 15125,Athens	Individual Validated	16/09/2020 15:58:59	16/09/2020 15:36:05
949	Test Tesg	+112345678	gmarkos@directsolutions.L...	Ajgsj 123, A5656hj,Athdms	Individual Validated	30/09/2020 17:41:53	16/09/2020 11:29:46
944	test tester	+306948526363	brousasgeorge@gmail.com	kifissias 44, 15125,athens	Individual Pending	14/09/2020 13:44:56	10/09/2020 14:29:51
909	Christine Tsakiri	+306978804146	info@directsolutions.io	Alkalou 1, 15126,Maroussi	Individual Validated	13/07/2020 14:16:48	13/07/2020 14:16:07
906	tester tested	+306948526363	brousasgeorge@gmail.com	kifissias 44, 15125,athens	Individual Pending	10/09/2020 14:27:42	07/07/2020 14:49:29

Each Customer has a unique ID number and by choosing it is displayed some general information, such as the current status, communication details, pricing and the billing and shipping address.

Status	
Customer Validation	Validated
Updated	02/10/2020 09:35:18
Created	02/10/2020 09:29:59

Details	
E-mail	info@directsolutions.io
Phone number	+30 6978804146
Preferred Communication	E-mail

Billing Address	
Type	Individual
Name	Christine Tsakiri
Address	Kifissias 44 15125 Maroussi
Country	Greece (GR)

Pricing	
Printable invoice	Yes
VAT	DS2719
Tax office	Maroussi
Pricing factor	Not Available

Shipping Address	
Type	Individual
Name	Christine Tsakiri
Address	Kifissias 44 15125 Maroussi
Country	Greece (GR)

In case of changing any information from the Customer, the user can choose the “Edit Customer” button and proceed to the changes that he wants.

Edit Customer: info@directsolutions.io

### Status

Customer Validation: Validated

### Details

E-mail: info@directsolutions.io

Phone number: +30 697 880 4146

Preferred Communication: E-mail

### Pricing

Printable: Yes

VAT: DS2719

Tax office: Maroussi

Pricing factor: None

### Billing Address

Billing Type: Individual

Billing Company Name: Only available for type: Company

Billing Company Type: Only available for type: Company

Billing First Name: Christine

Billing Middle Name:

Billing Last Name: Tsakiri

Billing Street: Kifisias 44

Billing Postcode: 15125

Billing City: Maroussi

Billing Country: Greece (GR)

### Shipping Address

Shipping Type: Individual

Shipping Company Name: Only available for type: Company

Shipping Company Type: Only available for type: Company

Shipping First Name: Christine

Shipping Middle Name:

Shipping Last Name: Tsakiri

Shipping Street: Kifisias 44

Shipping Postcode: 15125

Shipping City: Maroussi

Shipping Country: Greece (GR)

## Administrators

The administrators are super users that have the overview of all customers and all members and can manage the information of the customers, the members and the fleet. This section contains administrators' communication details and their current status.

Need4Car Back-office | Direct Solutions | admin@need4car.gr

### Users

Dashboard / Users

Customers | Members | Administrators

20 Entries | Search | Clear Filters | Export | Filter | Add New

ID	Name	E-mail	Status	Timezone	Companies	Last Login	Updated	Created
101	Not Available	bus@vrrilissia.gr	Active	Europe/Athens	Direct Solutions	05/06/2020 19:27:07	03/09/2020 16:31:29	05/06/2020 19:27:07
84	Αλκίτας Μαλιούκης	alketas.malioukis@onedea... alketas.malioukis@onedea...	Active	Europe/Athens	Direct Solutions	10/03/2020 17:22:21	10/03/2020 17:22:21	05/03/2020 14:13:56
73	George Brouzas	support@need4car.gr	Active	Europe/Athens	Direct Solutions	28/11/2019 10:25:55	28/11/2019 11:35:29	29/09/2017 09:28:15
22	Not Available	test@need4car.gr	Active	Europe/Athens	Direct Solutions	04/06/2019 11:00:23	19/11/2019 09:51:20	04/04/2019 15:45:07
13	Not Available	admin@onedea.com	Active	Europe/Athens	Direct Solutions	11/03/2020 15:42:03	11/03/2020 15:42:03	07/02/2019 13:41:09
8	Sam Cross	demoadmin@need4car.com	Active	Europe/Athens	Direct Solutions   Demo Company	01/07/2020 16:11:39	02/07/2020 15:26:30	05/03/2018 09:57:21
3	Not Available	dsadmin@need4car.com	Active	Europe/Athens	Direct Solutions   CarSharing   MyCompany	26/03/2019 11:38:05	19/11/2019 09:51:20	24/10/2017 11:42:51
2	Not Available	newadmin@need4car.gr	Active	Europe/Athens	Direct Solutions	05/11/2019 22:27:58	19/11/2019 09:51:20	29/09/2017 09:28:15
1	Direct Solutions	admin@need4car.gr	Active	Europe/Athens	Direct Solutions   Demo Company   DaaS	06/10/2020 14:27:26	06/10/2020 14:27:26	29/09/2017 09:28:15

Showing 1 to 9 of 9 Entries

The administrators are prescribed from the technology provider. Each of administrator has a unique ID number, which redirects to their general information and privileges.

If the administrator wishes to change any details from his profile, then he has to choose the “Edit Administrator” button and change his account details.

## Edit Administrator

### Status

Active:

### Details

E-mail \*:

First Name :

Last Name :

Birth Date :

Gender:

Timezone:

DateTime format:

Inputs with \* are required

Submit



## 3.2.2 Vehicle Management

The Vehicle Management has to do with every detail about the fleet and consists of nine sections

### Fleet

By entering this section, the user has at his disposal all the information about all the vehicles, model, type, plate number, etc.

#### (a) Vehicles

The “Vehicles” tab shows some general information about all the vehicles of the fleet. The user can search a vehicle by typing a key word in the search bar, or he can apply filters in order to find what he wants. This piece of information can be exported in a excel, csv, pdf file, or can be copied and printed. Furthermore, the user can choose one or more vehicles and displayed on the map.

Select	ID	Name	Plate	Constructor	Model	Telemetry	Errors	Location	Trips	Violations	Sensors	Created
<input type="checkbox"/>	455	Mercedes-Benz A 160 d	ITX7541	Mercedes-Benz	A 160 d	80.00% 12.500 V	Parked	Not Available	2	Not Available	0	13/11/2017 17:00:25
<input type="checkbox"/>	251	Volkswagen Upl - 2201108	Motif_cello	Volkswagen	Upl	8.57% 12.952 V	Parked	Not Available	1983	Not Available	0	13/11/2017 17:00:25
<input type="checkbox"/>	239	Toyota Yaris	DEN004	Toyota	Yaris	64.00% 12.500 V	Parked	Not Available	Not Available	Not Available	Not Available	18/11/2019 13:11:56
<input type="checkbox"/>	238	Volkswagen Golf	DEN003	Volkswagen	Golf 2.0 TDI	38.00% 12.500 V	Parked	Not Available	Not Available	Not Available	Not Available	18/11/2019 13:11:56
<input type="checkbox"/>	237	Audi A6	DEN002	Audi	A6 1.8 TFSI	100.00% 12.500 V	Parked	Not Available	Not Available	Not Available	Not Available	18/11/2019 13:11:56

Each vehicle has a unique ID number, which redirects the user to the vehicle’s page and the user has at his disposal all the vehicle’s trips which redirects to trip’s page.

When the user chooses the ID number of a specific vehicle, then he has at his disposal the below:

#### (i) Information

This section informs the user about the status of the vehicle, details such as name, plate, model, type, etc. and live telemetry. The user can manage all this information and enable/disable the immobilizer, or lock/unlock the vehicle.

Need4Car Back-office Direct Solutions admin@need4car.gr

Vehicle Mercedes-Benz A 160 d (ITX7541)

Dashboard / Fleet / Vehicle

Information Vehicle assets Reservations Trips Violations

Status	
Activation Status	Active
Deactivate After Reservation	No
Key on place	No
Engine running	No
Immobilizer	Disabled
Locked	Yes
Last Signal	30/08/2020 22:30:15
Updated	24/09/2020 09:10:08
Created	13/11/2017 17:00:25

Details	
Name	Mercedes-Benz A 160 d
Plate	ITX7541
Scope	Sharing
Sharing Model	Floating
Pricing Model	356 sk
Vehicle Group	Not Available
IMEI	0
Model	Mercedes-Benz A 160 d
Type	SUV
VIN	WDD1760111J766398
Seats	5
Capacity	1600 cc
Color	%color_mountaingrau metall%

Live! Telemetry	Live! Value	History Delta (Last hit: 08/10/2020 11:43:02)
Speed	0 Km/h	
Engine Revs	r/m	
Engine Temperature	°C	
Fuel Rate	4.6 lt/h	
Total Distance	25477 Km	
Altitude	m	
Battery Voltage	12.5 V	
Fuel Level	80 %	

Live! Location

Αράφhνας, Στρατόπεδο Ραφhνας, Δήμος Ραφhνας - Πικερμίου, Αττική, 19009, Ελλάδα, GR

Actions

Edit Vehicle

Enable Immobilizer

Disable Immobilizer

Lock Vehicle

Unlock Vehicle

The user can also change the Status, Details, Scope, Pricing Model of the vehicle by choosing the “Edit Vehicle” button.

Edit Vehicle: Mercedes-Benz A 160 d

Status

Active

Deactivate After Reservation:

No

Details

Name :

Mercedes-Benz A 160 d

Plate :

ITX7541

Scope:

Sharing

Sharing Model:

Floating

Stations:

Pricing Model:

sk

Vehicle Group:

None

RFID :

By choosing the Pricing Model, the user gets redirected to this specific pricing model’s page.

### (ii) Vehicle assets

The user, in this section, can upload the photographs of the vehicle, that are going to be displayed on the web and mobile application.

Need4Car Back-office | Direct Solutions | admin@need4car.gr

Vehicle Volkswagen Up! - 2201108 (Motif\_cello)

Dashboard / Fleet / Vehicle

Information | **Vehicle assets** | Reservations | Trips | Violations

Main Image

20191204141442\_166099.jpg | Επιλογή αρχείου | Δεν επιλέχθηκε κανένα αρχείο.

0 / 4 Assets Uploaded

Add New

### (iii) Reservations

The Reservations section, shows all the reservations that have been fulfilled, in the period that the user has defined, with the specific vehicle. He can also search by typing a key word, or apply filters in order to find what he wants. This piece of information can be exported in a excel, csv, pdf file, or can be copied and printed.

Need4Car Back-office | Direct Solutions | admin@need4car.gr

Vehicle Volkswagen Up! - 2201108 (Motif\_cello)

Dashboard / Fleet / Vehicle

Information | Vehicle assets | **Reservations** | Trips | Violations

20 Entries | Choose date period: 01/10/2020 12:35 - 22/10/2020 12:35 | Search | Clear Filters | Export | Filter

ID	Code	Start	End	Duration	Charge	Fuel Delta	Rating	Distance	Member	Scope	Status	Unlocked	Locked
15071	D51318421602135149	08/10/2020 08:32:29	08/10/2020 09:16:55	44m 14s	17€	3%	★★★★☆	2.73Km	Leandros Karikanis	Sharing	Completed	08/10/2020 08:32:41	08/10/2020 09:17:13
15053	D52359371602081296	07/10/2020 17:34:56	08/10/2020 08:25:51	14h 50m 32s	207.3€	-3%	★★★★★	4.03Km	Leandros Karikanis	Sharing	Completed	07/10/2020 17:35:19	08/10/2020 08:27:02
15052	D53999931602079896	07/10/2020 17:11:36	07/10/2020 17:13:14	01m 10s	9€	0%	★★★★★	0Km	Leandros Karikanis	Sharing	Completed	07/10/2020 17:12:04	07/10/2020 17:13:35
14995	D55294551601820787	04/10/2020 17:13:07	04/10/2020 17:16:11	02m 36s	9€	0%	★★★★☆	0Km	Leandros Karikanis	Sharing	Completed	04/10/2020 17:13:35	04/10/2020 17:16:47
14977	D51130791601615284	02/10/2020 08:08:04	02/10/2020 08:35:23	27m 09s	13.6€	3%	☆☆☆☆☆	3.86Km	Leandros Karikanis	Sharing	Completed	02/10/2020 08:08:14	02/10/2020 08:45:20

Showing 1 to 5 of 5 Entries (6,018 Total Entries)

Refresh in 23 seconds

Each reservation has a unique ID number, which redirects to the specific reservation's page. From that page the user can get redirected to the member's page, to the customer's page, to the vehicle's page and to the pricing factor's page.

**Reservation Details**

Code	DS1318421602135149
Reservation Rating	★★★★☆
Distance (Km)	2.73
Fuel Consumption Delta (%)	3
Charged Amount	17 €
Created (Reserved At)	08/10/2020 08:32:29 (Paid)
Reservation Started	08/10/2020 08:32:29
Reservation Ended	08/10/2020 09:16:55
Charging Started	08/10/2020 08:32:41
Charging Ended	08/10/2020 09:16:55
Penalties	0
Fees	0
Member	97 Leandros Karkanis (sk@teiste.gr)
Customer	75 Stavros_Karkanis (karkanis@gmail.com)
Vehicle	251 Volkswagen Up! - 2201108 (Motif_cello)

**Pricing Model**

Name	sk
Per Minute Charge	0.2 €
Per Hour Charge	8 €
Per Day Charge	30 €
After 120 mins extra charge/minute	0.1 €
After 100 Km extra charge/minute	0.15 €
Parking Cost	8 €
Collision Damage Waiver	500 €
Min Reservation Charge	1 €
Day Limit	0 hours
Overnight Rate	0 €
Max Travel Time	120 mins
Max Travel Distance	100 Km
Min Overnight Time	00:05:00 (HH:mm:ss)
Max Overnight Time	12:05:00 (HH:mm:ss)
Updated	16/07/2020 15:42:20
Created	16/07/2020 15:42:20

[Open Pricing Model](#)

When he chooses the Charge, a pop-up windows appears with the cost analysis

**Cost Analysis**

Duration	14 hours, 51 mins		
Day limit applied	No		
Overnight rate applied	No		
Minimum reservation charge applied	No		
Excess minutes	771	Excess minutes cost	77.10 €
		Parking Cost	8.00 €
		Cost	167.18 €
		VAT	40.12 €
		Total	207.3 €

When the user chooses the member, then he gets redirected to the member's page, who has made the reservation.

#### (iv) Trips

The Trips section, displays all the trips that have been fulfilled in the period that the user has defined. He can also search by typing a key word, or apply filters in order to find what he wants. Furthermore, he can choose one or more trips and display them on the map.

The screenshot shows the 'Trips' section of the Need4Car Back-office. The page title is 'Vehicle Volkswagen Up! - 2201108 (Motif\_cello)'. Below the title, there are tabs for 'Information', 'Vehicle assets', 'Reservations', 'Trips', and 'Violations'. The 'Trips' tab is active. The interface includes a search bar, a date range selector (01/10/2020 13:16 - 22/10/2020 13:16), and a 'Show on map' button. A table of trip records is displayed with the following columns: Select, Map, Name, Plate, Start Location, Stop Location, Start Time, Stop Time, Duration, Distance, Max Speed, Average Speed, Updated, and Created. The table contains 21 entries, with the first few rows showing trip details such as start and stop locations in Greece, start and stop times, duration, distance, and speed.

Select	Map	Name	Plate	Start Location	Stop Location	Start Time	Stop Time	Duration	Distance	Max Speed	Average Speed	Updated	Created
<input type="checkbox"/>		Volkswagen Up! - 2201108	Motif_cello	Πεντέλης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	Εθνικής Αντίστασης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	08/10/2020 08:52:00	08/10/2020 09:07:48	00:15:48	1.37	39	13.43	08/10/2020 09:17:56	08/10/2020 08:52:49
<input type="checkbox"/>		Volkswagen Up! - 2201108	Motif_cello	Εθνικής Αντίστασης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	Πεντέλης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	08/10/2020 08:33:28	08/10/2020 08:40:00	00:06:32	1.36	51	15.69	08/10/2020 08:42:33	08/10/2020 08:34:15
<input type="checkbox"/>		Volkswagen Up! - 2201108	Motif_cello	Πριάμου, Βριλήσσια, Αττική, 151 29, Ελλάδα, gr	Εθνικής Αντίστασης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	07/10/2020 18:15:53	07/10/2020 18:30:05	00:14:12	1.06	40	11.98	07/10/2020 18:40:49	07/10/2020 18:15:58
<input type="checkbox"/>		Volkswagen Up! - 2201108	Motif_cello	Περιών, Βριλήσσια, Αττική, 15127, Ελλάδα, gr	Πριάμου, Βριλήσσια, Αττική, 151 29, Ελλάδα, gr	07/10/2020 17:44:01	07/10/2020 18:05:49	00:21:48	2.85	43	13.87	07/10/2020 18:15:58	07/10/2020 17:44:44
<input type="checkbox"/>		Volkswagen Up! - 2201108	Motif_cello	Εθνικής Αντίστασης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	Περιών, Βριλήσσια, Αττική, 15127, Ελλάδα, gr	07/10/2020 16:47:15	07/10/2020 16:54:21	00:07:06	0.91	34	16	07/10/2020 17:04:35	07/10/2020 16:48:10
<input type="checkbox"/>		Volkswagen Up! - 2201108	Motif_cello	Κονιάτης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	Εθνικής Αντίστασης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	07/10/2020 16:20:54	07/10/2020 16:33:36	00:12:42	2.54	44	18.05	07/10/2020 16:37:54	07/10/2020 16:21:34
<input type="checkbox"/>		Volkswagen Up! - 2201108	Motif_cello	Περιών, Βριλήσσια, Αττική, 15127, Ελλάδα, gr	Εθνικής Αντίστασης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	06/10/2020 19:58:37	06/10/2020 20:09:43	00:11:06	0.95	33	14.86	06/10/2020 20:20:20	06/10/2020 19:58:56
<input type="checkbox"/>		Volkswagen Up! - 2201108	Motif_cello	Αγιάσου, Βριλήσσια, Αττική, 15127, Ελλάδα, gr	Περιών, Βριλήσσια, Αττική, 15127, Ελλάδα, gr	06/10/2020 19:34:45	06/10/2020 19:38:26	00:03:41	0.96	37	15.71	06/10/2020 19:48:45	06/10/2020 19:35:29
<input type="checkbox"/>		Volkswagen Up! - 2201108	Motif_cello	Εθνικής Αντίστασης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr	Δ. Μητρόπουλου, Βριλήσσια, Αττική, 15127, Ελλάδα, gr	06/10/2020 19:07:49	06/10/2020 19:14:39	00:06:50	1.82	33	15.82	06/10/2020 19:26:05	06/10/2020 19:08:40

The “Map” button opens a pop-up window, which shows the trip on map, telemetry data and details about the start/stop location and the start/stop time of the trip.

The screenshot shows a pop-up window for a trip. The window is titled 'Map' and contains a map showing the trip route. To the right of the map, there is a 'Telemetry Data' section with the following information: Max Speed (39 Km/hour), Average Speed (13.43 Km/hour), Distance (1.37 Km), Duration (00:15:48), and Sensor Data (0). Below the telemetry data, there is a 'Details' section with the following information: Start Location (Πεντέλης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr), Stop Location (Εθνικής Αντίστασης, Βριλήσσια, Αττική, 15235, Ελλάδα, gr), Start Time (08/10/2020 08:52:00), and Stop Time (08/10/2020 09:07:48). At the bottom of the window, there are radio buttons for 'LSTM', 'GRU', and 'CONV1D', and a 'Predict' button.

The “Name” and “Plate” buttons, redirect to the vehicle’s page.

### (v) Violations

The Violations section show all the vehicles that went out of geofence, in the chosen period. The user can search by typing a key word in the search bar, in order to find what he wants.

Geofence	Transit	Current Time	Previous Time	Created
	Entry	27/08/2019 09:17:30	27/08/2019 09:16:58	2020-06-05 15:49:02
	Exit	27/08/2019 09:09:06	27/08/2019 09:08:36	2020-06-05 15:49:02
	Entry	16/08/2019 12:08:22	16/08/2019 12:07:48	2020-06-05 15:49:02
	Exit	16/08/2019 12:05:56	16/08/2019 12:05:30	2020-06-05 15:49:02
	Entry	16/08/2019 10:07:12	16/08/2019 10:06:40	2020-06-05 15:49:02
	Exit	16/08/2019 10:06:40	16/08/2019 10:06:12	2020-06-05 15:49:02
	Entry	16/08/2019 09:57:06	16/08/2019 09:56:34	2020-06-05 15:49:02
	Exit	16/08/2019 09:49:34	16/08/2019 09:49:08	2020-06-05 15:49:02

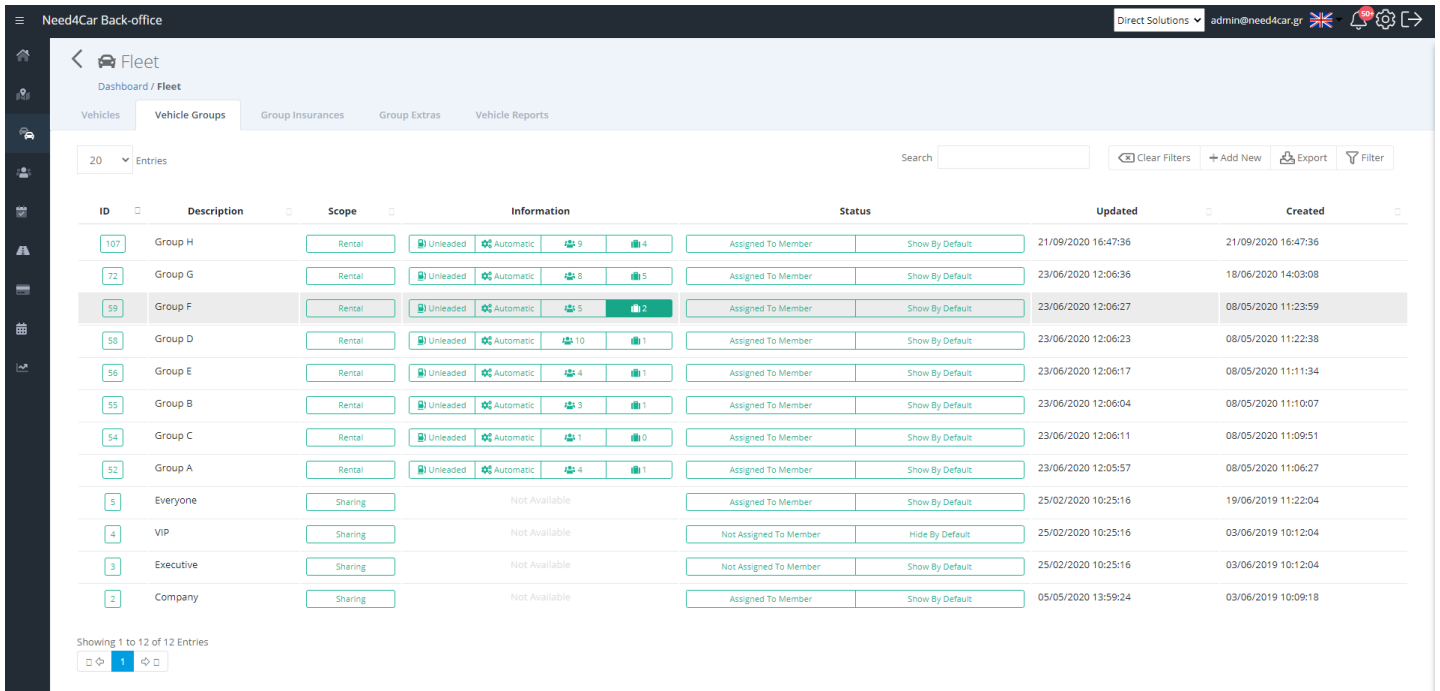
Showing 1 to 14 of 14 Entries

By choosing the “Geofence” button, a pop-up window appears, which shows on the map where the vehicle went out of the geofence and the trip that made out of it.

The map shows a street grid with a blue line representing the vehicle's path. A green location marker is at the top of the path, and a red location marker is at the bottom. The path starts at the green marker, moves south, then east, then south again, and finally west to the red marker. A red dashed line is visible on the map, likely representing the geofence boundary.

## (b) Vehicle Groups

The “Vehicle Groups” tab show all the groups that the vehicles are divided. These groups can be divided in many ways, e.g. to the scope (sharing/rental), the type of the vehicle. The user can create them according to his preferences. The user can search by typing a key word in the search bar, or apply filters, in order to find what he wants. This piece of information can be exported in a excel, csv, pdf file, or can be copied and printed.



The screenshot shows the 'Fleet' dashboard in the Need4Car Back-office. The 'Vehicle Groups' tab is active, displaying a table with 12 entries. The table columns are: ID, Description, Scope, Information, Status, Updated, and Created. The 'Information' column contains icons for 'Unleased', 'Automatic', and 'Members'. The 'Status' column contains 'Assigned To Member' and 'Show By Default' buttons. The 'Updated' and 'Created' columns show timestamps.

ID	Description	Scope	Information	Status	Updated	Created
107	Group H	Rental	Unleased Automatic 9 4	Assigned To Member Show By Default	21/09/2020 16:47:36	21/09/2020 16:47:36
72	Group G	Rental	Unleased Automatic 8 5	Assigned To Member Show By Default	23/06/2020 12:06:36	18/06/2020 14:03:08
59	Group F	Rental	Unleased Automatic 5 2	Assigned To Member Show By Default	23/06/2020 12:06:27	08/05/2020 11:23:59
58	Group D	Rental	Unleased Automatic 10 1	Assigned To Member Show By Default	23/06/2020 12:06:23	08/05/2020 11:22:38
56	Group E	Rental	Unleased Automatic 4 1	Assigned To Member Show By Default	23/06/2020 12:06:17	08/05/2020 11:11:34
55	Group B	Rental	Unleased Automatic 3 1	Assigned To Member Show By Default	23/06/2020 12:06:04	08/05/2020 11:10:07
54	Group C	Rental	Unleased Automatic 1 0	Assigned To Member Show By Default	23/06/2020 12:06:11	08/05/2020 11:09:51
52	Group A	Rental	Unleased Automatic 4 1	Assigned To Member Show By Default	23/06/2020 12:05:57	08/05/2020 11:06:27
5	Everyone	Sharing	Not Available	Assigned To Member Show By Default	25/02/2020 10:25:16	19/06/2019 11:22:04
4	VIP	Sharing	Not Available	Not Assigned To Member Hide By Default	25/02/2020 10:25:16	03/06/2019 10:12:04
3	Executive	Sharing	Not Available	Not Assigned To Member Show By Default	25/02/2020 10:25:16	03/06/2019 10:12:04
2	Company	Sharing	Not Available	Assigned To Member Show By Default	05/05/2020 13:59:24	03/06/2019 10:09:18

Each vehicle group has a unique ID number, which redirects to the specific group’s page.

When the user chooses the ID number of a specific vehicle group, then he has at his disposal the below:

### (i) Information

This section informs the user about the details of this group, the status and the pricing model.

Need4Car Back-office Direct Solutions admin@need4car.gr

## Vehicle Group 107

Dashboard / Vehicle Groups / Vehicle Group 107

Information | Equipment | Extras

Details	
Description	Group H
Passenger Seats	9
Suitcase Seats	4
Gearbox	automatic
Fuel type	unleaded
Pay Now Discount	0
Min Age	0
Max Age	0
Min Licensed Years	0

Pricing Model	
Name	platinums
Per Minute Charge	0.39 €
Per Hour Charge	12 €
Per Day Charge	69 €
After 0 mins extra charge/minute	0 €
After 100 Km extra charge/minute	12.9 €
Parking Cost	0 €
Collision Damage Waiver	1200 €
Min Reservation Charge	0 €
Day Limit	0 hours
Overnight Rate	0 €
Max Travel Time	0 mins
Max Travel Distance	100 Km
Min Overnight Time	00:02:00 (HH:mm:ss)
Max Overnight Time	12:02:00 (HH:mm:ss)
Updated	03/04/2020 15:01:16
Created	12/09/2019 14:33:01

Status	
Scope	NotNow
Updated	21/09/2020 16:47:36
Created	21/09/2020 16:47:36
Show By Default	Yes
Assigned To Member	Yes

Actions

[Edit VehicleGroup](#) [Delete VehicleGroup](#) [Open Pricing Model](#)

The user can update the vehicle group by changing the details below.

### Update Vehiclegroup

#### Details

Inputs with \* are required

Scope:

Description:

Passenger Seats:

Suitcase Seats:

Fuel type:

Max Age:

Min Age:

Gearbox:

Min Licensed Years:

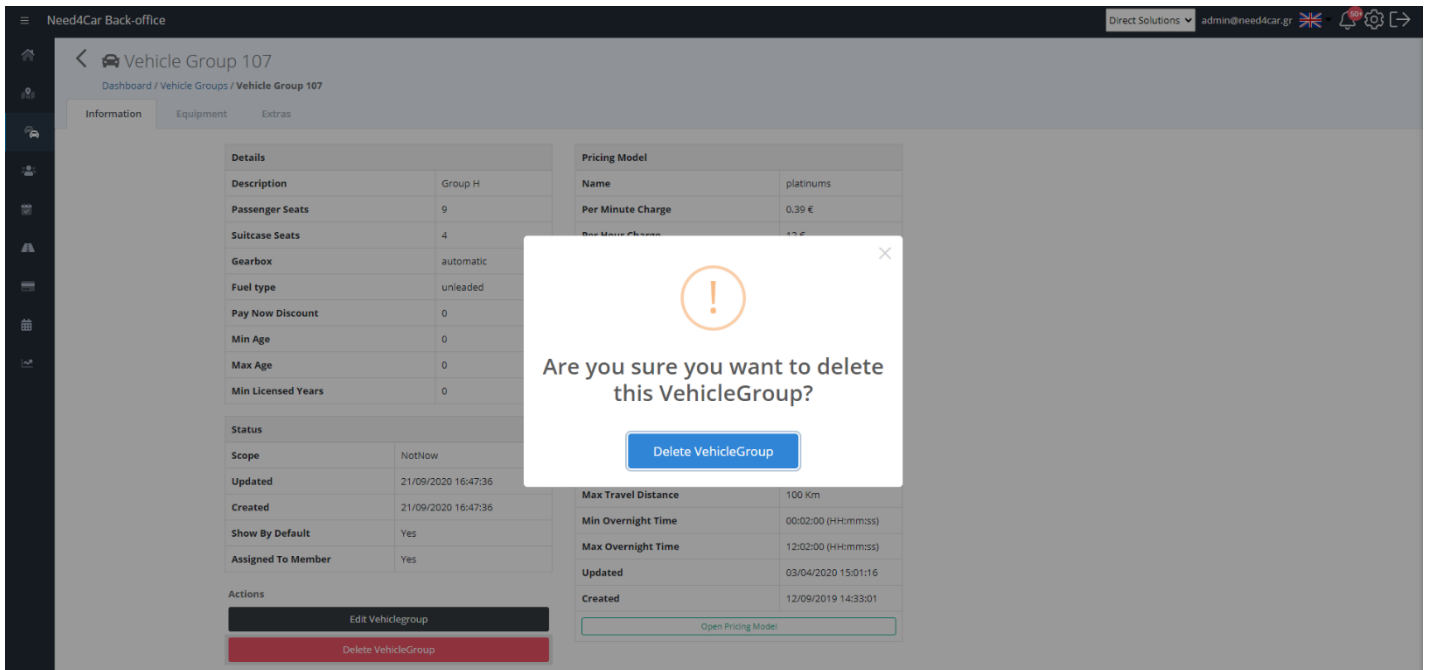
Show By Default:

Assigned To Member:

Pricing Model:

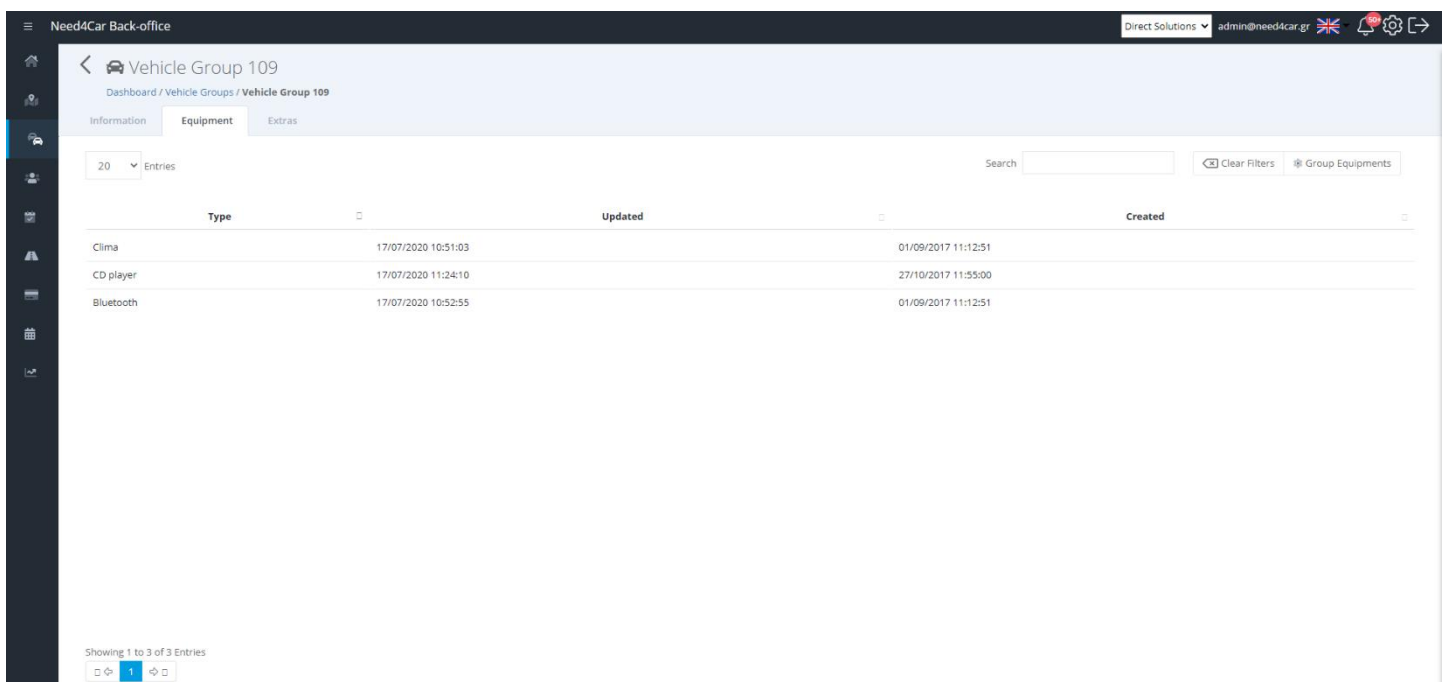


Also, the user can delete the vehicle group and by choosing the “Delete Vehicle group” button, a pop-up window appears which requires confirmation about the delete of the group.



### (ii) Equipment

This section, shows the equipment that are available in the specific Group. The user can search by typing a key word in the search bar, or apply filters, in order to find what he wants.



### (iii) Extras

The Extras section informs the user what extra equipment this vehicle group has. The user can search by typing a key word in the search bar, or apply filters, in order to find what he wants.

The screenshot shows the 'Need4Car Back-office' interface. The main heading is 'Vehicle Group 109'. Below it, there are tabs for 'Information', 'Equipment', and 'Extras'. The 'Extras' tab is active. A search bar and 'Clear Filters' and 'Manage Extras' buttons are visible. A table displays the following data:

ID	Type	Fee	Range	Default	Updated	Created
15	Navigation	9 €	Yes/No	Yes	25/06/2020 15:28:22	25/06/2020 15:28:22

At the bottom left, it says 'Showing 1 to 1 of 1 Entries'.

Each “Extras” has a unique ID number, which redirects to the page of the specific Extras. The first screen that appears is the information tab where are listed all the details.

The screenshot shows the 'Need4Car Back-office' interface for 'Vehicle Group Extra: Navigation'. The 'Information' tab is active. The details are as follows:

Details	
Name	Navigation
Alias	Navigation
Fee	9 €
Range	Yes/No
Default	Yes

Status	
Updated	25/06/2020 15:28:22
Created	25/06/2020 15:28:22

Actions:

Edit Extra

By choosing the “Edit Extra” button, the user can change details such as the name, the fee etc.

## Edit Extra

Details

Name :

Alias :

Fee :  
 €

Toggleable:

Default:

Inputs with \* are required

If the user chooses the “Vehicle groups” tab, he gets redirected to the “Vehicle Groups” page.

### (c) Group Insurances

The “Group Insurances” tab show which insurances are available in the vehicle groups. The user can search by typing a key word in the search bar in order to find what he wants.

Need4Car Back-office | Direct Solutions | admin@need4car.gr

Dashboard / Fleet

Vehicles | Vehicle Groups | **Group Insurances** | Group Extras | Vehicle Reports

20 Entries | Search | Clear Filters | Add New

ID	Name	Description	Details	Price	Updated	Created
16	BASIC	Basic package	Test	50 €	17/09/2020 13:34:36	17/09/2020 13:34:36
2	PREMIUM	Premium package	Test	100 €	25/02/2020 17:10:16	09/01/2020 11:44:02

Showing 1 to 2 of 2 Entries

The “Add new” button, creates a new group insurance.

## Create new Group Insurance

### Details

Title :

Description :

Details :

Price :

€

Inputs with \* are required

Submit

Each Group Insurance has a unique ID number, which redirects to the insurance’s page and the user has at his disposal the details and the status of the specific group insurance.

The screenshot displays the 'Need4Car Back-office' interface. The top navigation bar includes 'Direct Solutions', 'admin@need4car.gr', and a language selector (UK). The main header shows 'Vehicle Group Insurance: BASIC' with a breadcrumb trail: 'Dashboard / Group Insurances / Vehicle Group Insurance: BASIC'. Below the header, there are two tabs: 'Information' and 'Vehicle Groups'. The 'Information' tab is active, showing a table with the following data:

Details	
Title	BASIC
Description	Basic package
Details	Test
Price	50 €

Status	
Updated	17/09/2020 13:34:36
Created	17/09/2020 13:34:36

Below the tables, there is an 'Actions' section with a button labeled 'Edit Insurance'.

By choosing “Edit Insurance”, the user can make changes to the specific insurance.

## Edit Insurance

### Details

Title :  
BASIC

Description :  
Basic package

Details :  
Test

Price :  
50 €

Inputs with \* are required

Submit

The second tab is the “Vehicle Groups” that belong to the specific group insurance.

Need4Car Back-office | Direct Solutions | admin@need4car.gr

### Vehicle Group Insurance: BASIC

Dashboard / Group Insurances / Vehicle Group Insurance: BASIC

Information | **Vehicle Groups**

20 Entries | Search | Clear Filters | Manage Groups | Export | Filter

ID	Description	Scope	Information	Status	Updated	Created
109	Group H	Rental	Unleaded Automatic 9 4	Assigned To Member Show By Default	08/10/2020 15:09:37	08/10/2020 15:09:37
72	Group G	Rental	Unleaded Automatic 8 5	Assigned To Member Show By Default	23/06/2020 12:06:36	18/06/2020 14:03:08
59	Group F	Rental	Unleaded Automatic 5 2	Assigned To Member Show By Default	23/06/2020 12:06:27	08/05/2020 11:23:59
58	Group D	Rental	Unleaded Automatic 10 1	Assigned To Member Show By Default	23/06/2020 12:06:23	08/05/2020 11:22:38
56	Group E	Rental	Unleaded Automatic 4 1	Assigned To Member Show By Default	23/06/2020 12:06:17	08/05/2020 11:11:34
55	Group B	Rental	Unleaded Automatic 3 1	Assigned To Member Show By Default	23/06/2020 12:06:04	08/05/2020 11:10:07
54	Group C	Rental	Unleaded Automatic 1 0	Assigned To Member Show By Default	23/06/2020 12:06:11	08/05/2020 11:09:51
52	Group A	Rental	Unleaded Automatic 4 1	Assigned To Member Show By Default	23/06/2020 12:05:57	08/05/2020 11:06:27

Showing 1 to 8 of 8 Entries

The ID number that is displayed is the one of each vehicle group and redirects to the group’s page.

### (d) Group Extras

The “Group Extras” tab shows which of the vehicle groups have extras. The user can search by typing a key word in the search bar in order to find what he wants.

Need4Car Back-office Direct Solutions | admin@need4car.gr

**Fleet**  
Dashboard / Fleet

Vehicles | Vehicle Groups | Group Insurances | **Group Extras** | Vehicle Reports

20 Entries Search  [Clear Filters](#) [+ Add New](#)

ID	Type	Fee	Range	Default	Updated	Created
15	Navigation	9 €	Yes/No	Yes	25/06/2020 15:28:22	25/06/2020 15:28:22
6	Booster Seats	15 €	0 - 3	0	26/02/2020 12:31:35	02/01/2020 16:08:54
5	Child Seats	15 €	0 - 3	0	20/02/2020 15:58:06	02/01/2020 16:07:42
4	Baby Seats	15 €	0 - 3	0	20/02/2020 15:58:03	02/01/2020 16:07:18
3	Winter Equipment	15 €	Yes/No	No	20/02/2020 15:57:59	02/01/2020 16:05:03
2	Drivers	10 €	0 - 3	0	25/02/2020 17:10:10	02/01/2020 16:04:28

Showing 1 to 6 of 6 Entries

The “Add new” button, creates a new group extra.

### Create new Group Extra

#### Details

Name :

Alias :

Fee :  €

Toggleable:

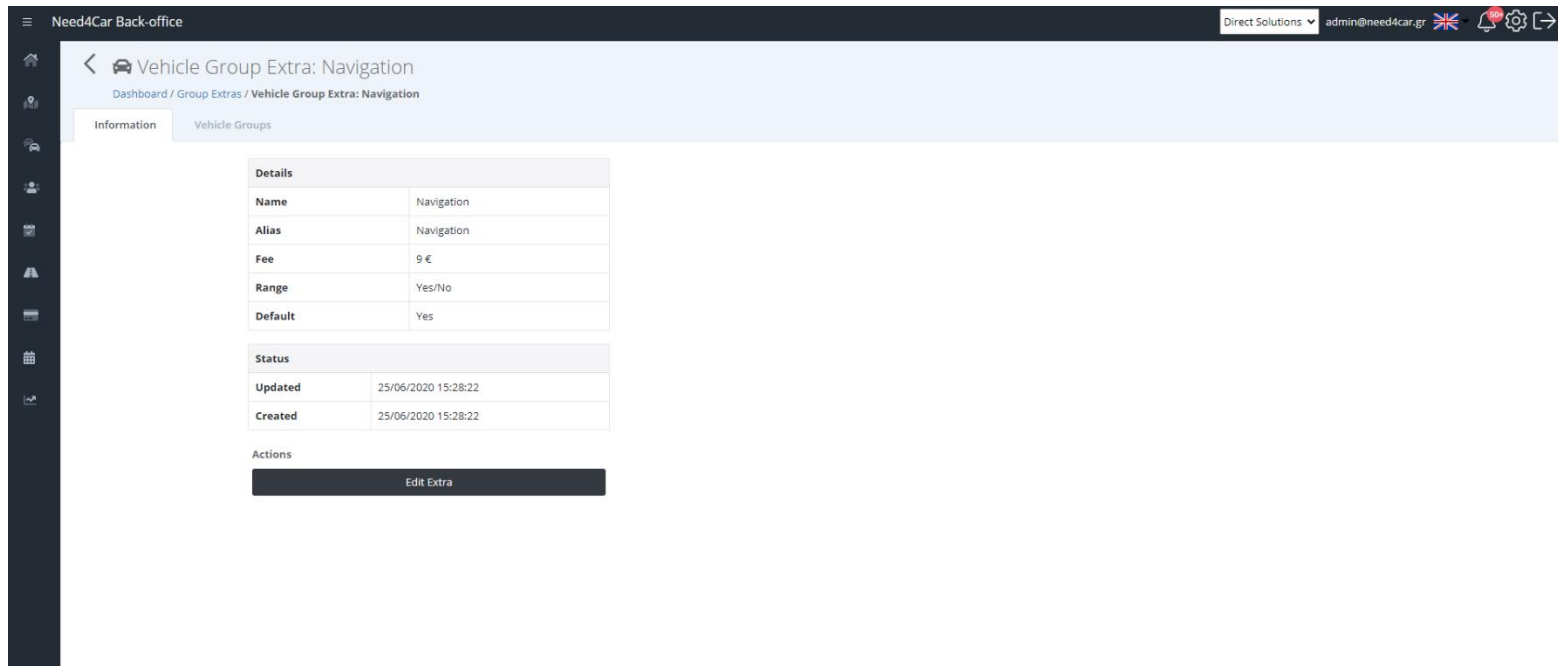
Minimum Items :

Maximum Items :

Default :

Inputs with \* are required

Each Group Extra has a unique ID number, which redirects to the specific group extra page and the user has at his disposal the details and the status of the specific group



By choosing “Edit Extra” the user can make changes to the specific group extra.

Edit Extra

#### Details

Name :

Alias :

Fee :  
 €

Toggleable:

Default:

Inputs with \* are required

Submit

The second tab is the “Vehicle Groups” that belong to the specific group extra.

Need4Car Back-office Direct Solutions admin@need4car.gr

Vehicle Group Extra: Navigation  
Dashboard / Group Extras / Vehicle Group Extra: Navigation

Information **Vehicle Groups**

20 Entries Search  Clear Filters Manage Groups Export Filter

ID	Description	Scope	Information	Status	Updated	Created
109	Group H	Rental	Unleased Automatic 9 4	Assigned To Member Show By Default	08/10/2020 15:09:37	08/10/2020 15:09:37
72	Group G	Rental	Unleased Automatic 8 5	Assigned To Member Show By Default	23/06/2020 12:06:36	18/06/2020 14:03:08
59	Group F	Rental	Unleased Automatic 5 2	Assigned To Member Show By Default	23/06/2020 12:06:27	08/05/2020 11:23:59
58	Group D	Rental	Unleased Automatic 10 1	Assigned To Member Show By Default	23/06/2020 12:06:23	08/05/2020 11:22:38
56	Group E	Rental	Unleased Automatic 4 1	Assigned To Member Show By Default	23/06/2020 12:06:17	08/05/2020 11:11:34
55	Group B	Rental	Unleased Automatic 3 1	Assigned To Member Show By Default	23/06/2020 12:06:04	08/05/2020 11:10:07
54	Group C	Rental	Unleased Automatic 1 0	Assigned To Member Show By Default	23/06/2020 12:06:11	08/05/2020 11:09:51
52	Group A	Rental	Unleased Automatic 4 1	Assigned To Member Show By Default	23/06/2020 12:05:57	08/05/2020 11:06:27

Showing 1 to 8 of 8 Entries

The ID number that is displayed is the one of every vehicle group and it redirects to the specific vehicle page.

### (e) Vehicle Reports

The “Vehicle Reports” tab gives the user useful reports about the vehicles that contain average and sum duration of the trip, average and max speed of the vehicle, average and sum of the driven distance, average score of the driver and the total trips, for the period that the user has chosen.

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Fleet  
Dashboard / Fleet

Vehicles **Vehicle Reports** Group Insurances Group Extras

20 Entries Choose date period: 01/10/2020 17:03 - 22/10/2020 17:03 Search  Clear Filters Export

ID	Name	Plate	Duration Sum	Duration Average	Max Speed	Average Speed	Max Travel Distance	Average Distance	Average Score	Total Trips
1	Audi A4	IBExxxx	0	0	0	0	0	0	0	0
5	Mercedes-Benz C-Class	RRR1234	0	0	0	0	0	0	0	0
12	Volkswagen Upl - 2284428	ITA1671 cello	0	0	0	0	0	0	0	0
24	Volkswagen Polo	PND0001	0	0	0	0	0	0	0	0
191	Fiat Talento	UJ002	0	0	0	0	0	0	0	0
192	Fiat Ducato	FBH003	0	0	0	0	0	0	0	0
236	Citroen C1	DEN001	0	0	0	0	0	0	0	0
237	Audi A6	DEN002	0	0	0	0	0	0	0	0
238	Volkswagen Golf	DEN003	0	0	0	0	0	0	0	0
239	Toyota Yaris	DEN004	0	0	0	0	0	0	0	0
251	Volkswagen Upl - 2201108	Motif_cello	16227	737.59	59	15.65	40	1.82	0	1993
455	Mercedes-Benz A 160 d	ITX7541	0	0	0	0	0	0	0	0

Showing 1 to 13 of 13 Entries (2 Total Entries)



The user can search by typing a key word in the search bar, in order to find what he wants. This piece of information can be exported in a excel, csv, pdf file, or can be copied and printed.

The ID number that is displayed is the number of every vehicle and redirects to the vehicle's page.

## Reservations

This section includes the list of Reservations with all the available information, eg reservation code, start time, stop time, status, price, cancelation time, member name and vehicle plate. The reservation code, member name and vehicle plate are active links. The user can search by typing a key word in the search bar, or apply filters, in order to find what he wants. This piece of information can be exported in a excel, csv, pdf file, or can be copied and printed.

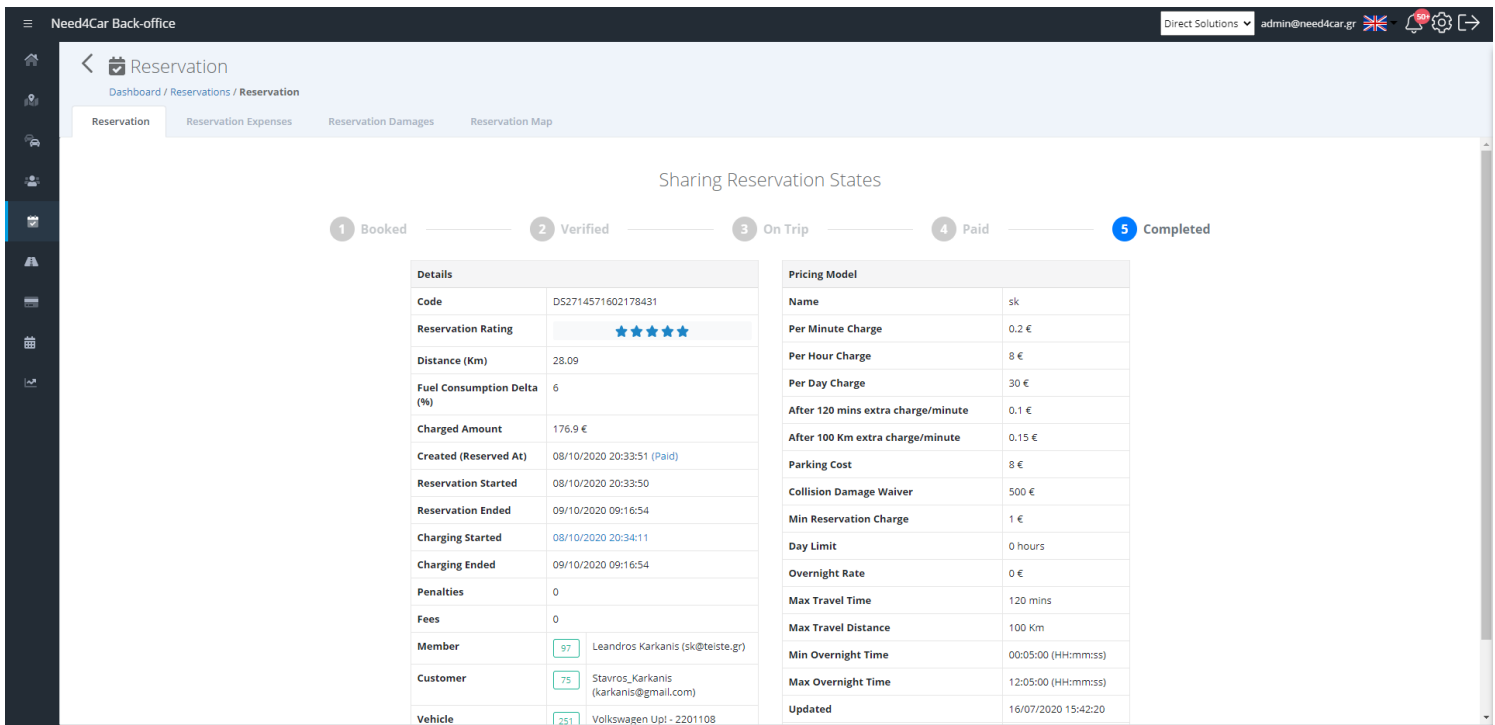
ID	Code	Start	End	Duration	Charge	Fuel Delta	Rating	Distance	Vehicle	Member	Scope	Status	Unlocked	Locked
15072	DS2714571602178431	08/10/2020 20:33:50	09/10/2020 09:16:54	12h 42m 43s	176.9€	6%	★★★★★	28.09Km	Volkswagen Upl - 2201108 (Motif_cello)	Leandros Karkanis	Sharing	Completed	08/10/2020 20:34:11	09/10/2020 09:20:24
15071	DS1318421602135149	08/10/2020 08:32:29	08/10/2020 09:16:55	44m 14s	17€	3%	★★★★★	2.73Km	Volkswagen Upl - 2201108 (Motif_cello)	Leandros Karkanis	Sharing	Completed	08/10/2020 08:32:41	08/10/2020 09:17:13
15053	DS2359371602081296	07/10/2020 17:34:56	08/10/2020 08:25:51	14h 50m 32s	207.3€	-3%	★★★★★	4.03Km	Volkswagen Upl - 2201108 (Motif_cello)	Leandros Karkanis	Sharing	Completed	07/10/2020 17:35:19	08/10/2020 08:27:02
15052	DS3999931602079896	07/10/2020 17:11:36	07/10/2020 17:13:14	01m 10s	9€	0%	★★★★★	0Km	Volkswagen Upl - 2201108 (Motif_cello)	Leandros Karkanis	Sharing	Completed	07/10/2020 17:12:04	07/10/2020 17:13:35
15031	DS1334211601978993	06/10/2020 13:09:53	06/10/2020 13:51:10	40m 44s	15.99€	0%	★★★★★	0Km	Mercedes-Benz C-Class (RRR1234)	Christine Tsakiri	Sharing	Completed	06/10/2020 13:10:26	06/10/2020 13:51:25
15030	DS4742411601978988	06/10/2020 12:51:38	06/10/2020 12:53:04	01m 03s	0.78€	0%	★★★★★	0Km	Mercedes-Benz C-Class (RRR1234)	Christine Tsakiri	Sharing	Completed	06/10/2020 12:52:01	06/10/2020 12:53:17
15029	DS9076341601977766	06/10/2020 12:49:26	06/10/2020 12:50:45	01m 07s	0.78€	0%	★★★★★	0Km	Mercedes-Benz C-Class (RRR1234)	Christine Tsakiri	Sharing	Completed	06/10/2020 12:49:38	06/10/2020 12:50:58
15028	DS5254201601977654	06/10/2020 12:47:34	06/10/2020 12:48:48	01m 03s	0.78€	0%	★★★★★	0Km	Mercedes-Benz C-Class (RRR1234)	Christine Tsakiri	Sharing	Completed	06/10/2020 12:47:45	06/10/2020 12:49:02
15027	DS8020131601977547	06/10/2020 12:45:47	06/10/2020 12:47:00	01m 02s	0.4€	0%	★★★★★	0Km	Audi A4 (BExxxx)	Christine Tsakiri	Sharing	Completed	06/10/2020 12:45:58	06/10/2020 12:47:15

Each Reservation has a unique ID number, which redirects to the specific reservation page. The vehicle and the member are actual links that redirect to the corresponding pages. By choosing the charge, a pop-up window appears and informs the user about the cost analysis of the reservation.

For further information about specific reservation, the user has to choose the unique ID number of each reservation and he has at his disposal the below:

## (a) Reservations

The “Reservations” tab, gives to the user information about the reservation. Such information is the code of the reservation, the start and the end of the trip, the rating, the pricing, the vehicle, the member and the customer. The vehicle, the member and



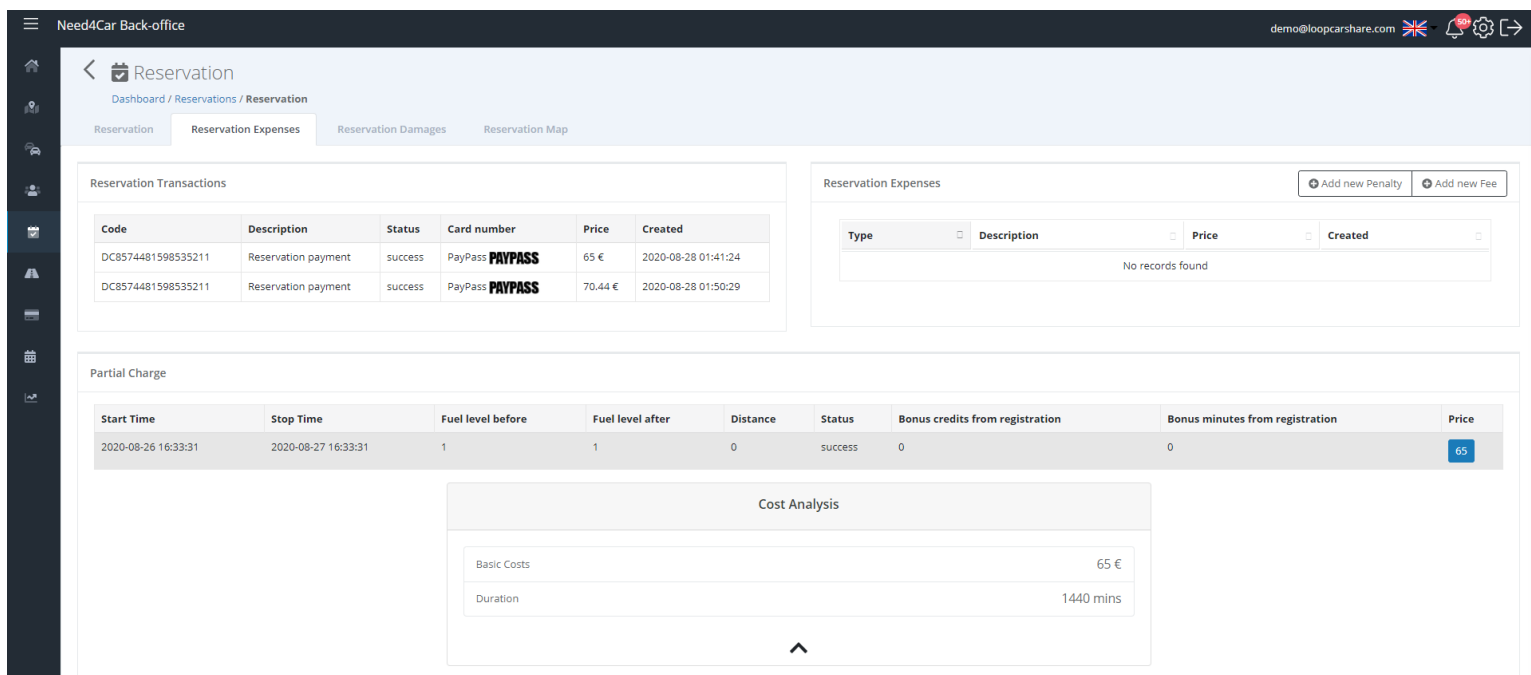
Details	
Code	DS2714571602178431
Reservation Rating	★★★★★
Distance (Km)	28.09
Fuel Consumption Delta (%)	6
Charged Amount	176.9 €
Created (Reserved At)	08/10/2020 20:33:51 (Paid)
Reservation Started	08/10/2020 20:33:50
Reservation Ended	09/10/2020 09:16:54
Charging Started	08/10/2020 20:34:11
Charging Ended	09/10/2020 09:16:54
Penalties	0
Fees	0
Member	<a href="#">97</a> Leandros Karkanis (sk@teiste.gr)
Customer	<a href="#">75</a> Stavros_Karkanis (karkanis@gmail.com)
Vehicle	<a href="#">251</a> Volkswagen Up! - 2201108

Pricing Model	
Name	sk
Per Minute Charge	0.2 €
Per Hour Charge	8 €
Per Day Charge	30 €
After 120 mins extra charge/minute	0.1 €
After 100 Km extra charge/minute	0.15 €
Parking Cost	8 €
Collision Damage Waiver	500 €
Min Reservation Charge	1 €
Day Limit	0 hours
Overnight Rate	0 €
Max Travel Time	120 mins
Max Travel Distance	100 Km
Min Overnight Time	00:05:00 (HH:mm:ss)
Max Overnight Time	12:05:00 (HH:mm:ss)
Updated	16/07/2020 15:42:20

the customer are actual links and redirect to each page.

## (b) Reservation Expenses

The “Reservations Expenses” tab consists of three charts the Reservation Transactions, the Reservations Expenses and the Partial Charge.



Code	Description	Status	Card number	Price	Created
DC8574481598535211	Reservation payment	success	PayPass <b>PRYPASS</b>	65 €	2020-08-28 01:41:24
DC8574481598535211	Reservation payment	success	PayPass <b>PRYPASS</b>	70.44 €	2020-08-28 01:50:29

Type	Description	Price	Created
No records found			

Start Time	Stop Time	Fuel level before	Fuel level after	Distance	Status	Bonus credits from registration	Bonus minutes from registration	Price
2020-08-26 16:33:31	2020-08-27 16:33:31	1	1	0	success	0	0	65

Cost Analysis

Basic Costs	65 €
Duration	1440 mins

The Reservations Transactions show the code of the reservation, the card number and the charge.

Reservation Transactions

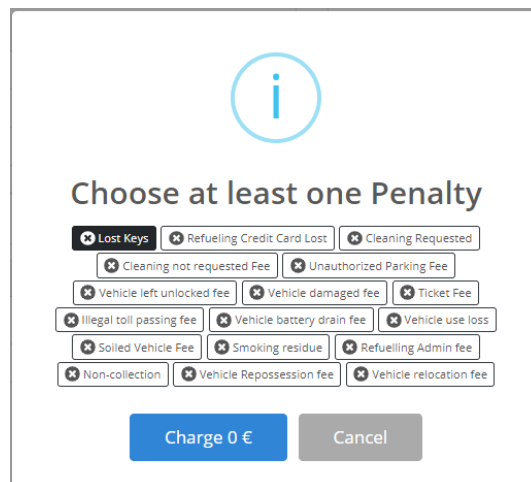
Code	Description	Status	Card number	Price	Created
DC8574481598535211	Reservation payment	success	PayPass <b>PAYPASS</b>	65 €	2020-08-28 01:41:24
DC8574481598535211	Reservation payment	success	PayPass <b>PAYPASS</b>	70.44 €	2020-08-28 01:50:29

The Reservations Expenses are the penalties that the user may charge a member in case of not good driving.

Reservation Expenses + Add new Penalty + Add new Fee

Type	Description	Price	Created
Penalty	Ticket Fee	97 \$	2019-09-30 15:44:35

A pop-up windows appears with all the circumstances of penalty.



The Partial Charge shows the cost analysis per day.

Start Time	Stop Time	Fuel level before	Fuel level after	Distance	Status	Bonus credits from registration	Bonus minutes from registration	Price
2020-08-26 16:33:31	2020-08-27 16:33:31	1	1	0	success	0	0	65

Cost Analysis	
Basic Costs	65 €
Duration	1440 mins

### (c) Reservations Damages

The “Reservations Damages” tab show the reported damages that the vehicle has, where the damage is located, photographs that the user has uploaded and the time that this report is created.



Damaged Parts	Images	Created
Front Right Door Rear Right Door		16/09/2020 13:31:33 Before unlocking Vehicle

### (d) Reservation Map

The “Reservation Map” tab, displays the trip on the map with information about telemetry data and details about the reservation such as the start and the end of the trip, the charge, the vehicle and the member. The vehicle and the member are actual links that redirect to the corresponding pages. The user can download the trip’s information either in excel or in pdf form.

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### Reservation

Dashboard / Reservations / Reservation

Reservation | Reservation Expenses | Reservation Damages | **Reservation Map**

Map

Leaflet | Map data © OpenStreetMap contributors, CC-BY-SA, Imagery © OpenStreetMap

Telemetry Data	
Max Speed	81 km/h
Average Speed	28.35 km/h
Distance	28.09 km
Fuel Consumption Delta	6 %
Duration	12 hours 43 minutes

Details	
Charge	176.9 €
Reservation Started	08/10/2020 20:33:50
Reservation Ended	09/10/2020 09:16:54
Start Station	
Stop Station	
Vehicle	251 Volkswagen Upl - 2201108 Motif_cello
Member	97 Leandros Karkanis (sk@teiste.gr)

[Download Excel report](#)

[Download PDF report](#)

## Calendar

The “Calendar” displays all the reservations on a calendar. Default mode is monthly and can be changed into weekly or daily. Also, from filter button the administrator can change view between all statuses of the existing reservations (canceled, on trip, etc) and also between rental or sharing reservations.

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### Reservations

Dashboard / Reservations

Reservations | **Calendar**

Today | October 2020 | Month | Week | Day

Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1 10:34 IBExxxx - Audi A4 10:41 IBExxxx - Audi A4	2 08:08 Motif_cello - Volkswagen Upl - 2201 09:36 IBExxxx - Audi A4 09:40 IBExxxx - Audi A4 +7 more		4 17:13 Motif_cello - Volkswagen Upl - 2201
	5 12:36 IBExxxx - Audi A4 12:39 RRR1234 - Mercedes-Benz C-Class 12:45 IBExxxx - Audi A4 +4 more	6 17:11 Motif_cello - Volkswagen Upl - 2201	7 08:32 Motif_cello - Volkswagen Upl - 2201 17:34 Motif_cello - Volkswagen Upl - 2201108	8 20:33 Motif_cello - Volkswagen Upl - 2201108	9	10 11
	12	13	14	15	16	17 18
	19	20	21	22	23	24 25

## Damage Report

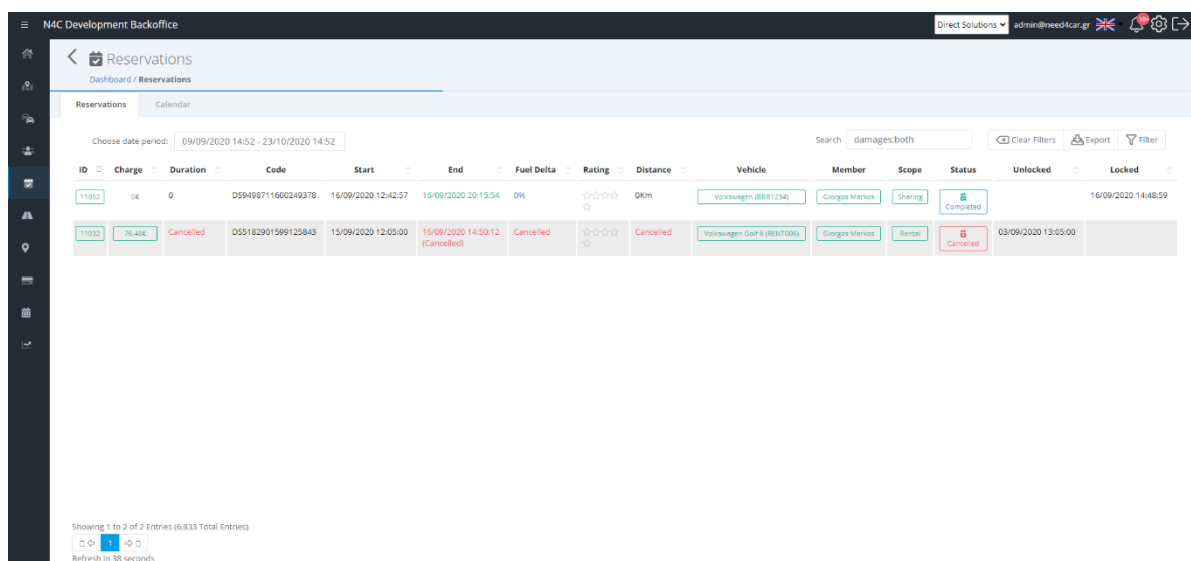
The “Damage Report” show to the user the reservations that has reports for damages. The vehicle and the member are actual links and redirect to the corresponding page. The ID number redirects to the reservation’s page, where are all the information about the reported damage.



Damaged Parts	Images	Created
Front Right Door Rear Right Door	 	16/09/2020 13:31:33 Before unlocking Vehicle

## No Signal

The “No Signal” gives to the user a list with the vehicles that have lost their signal.



ID	Charge	Duration	Code	Start	End	Fuel Delta	Rating	Distance	Vehicle	Member	Scope	Status	Unlocked	Locked
11032	0€	0	D59498711600249378	16/09/2020 12:42:57	16/09/2020 20:15:54	0%	☆☆☆☆	0km	Volkswagen (EBB1234)	Giorgos Menles	Sharing	Completed		16/09/2020 14:48:59
11032	76,40€	Cancelled	D55182901599125843	15/09/2020 12:05:00	16/09/2020 14:50:12 (Cancelled)	Cancelled	☆☆☆☆	Cancelled	Volkswagen Golf's (REN1006)	Giorgos Menles	Rental	Cancelled	03/09/2020 13:05:00	

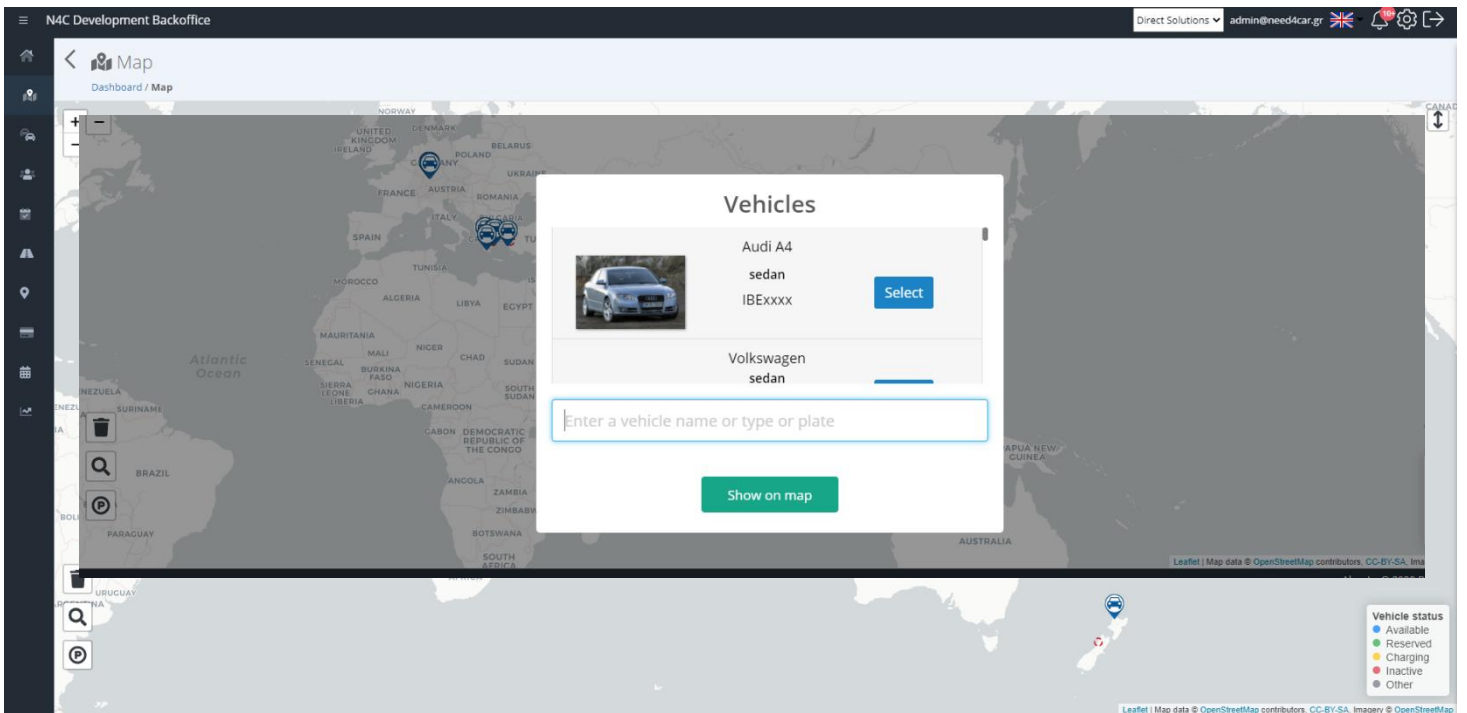
Showing 1 to 2 of 2 Entries (6,833 Total Entries)  
Refresh in 30 seconds

## Distance Driven

The “Distance Driven” tile informs the user how many kilometers the vehicle have went through.

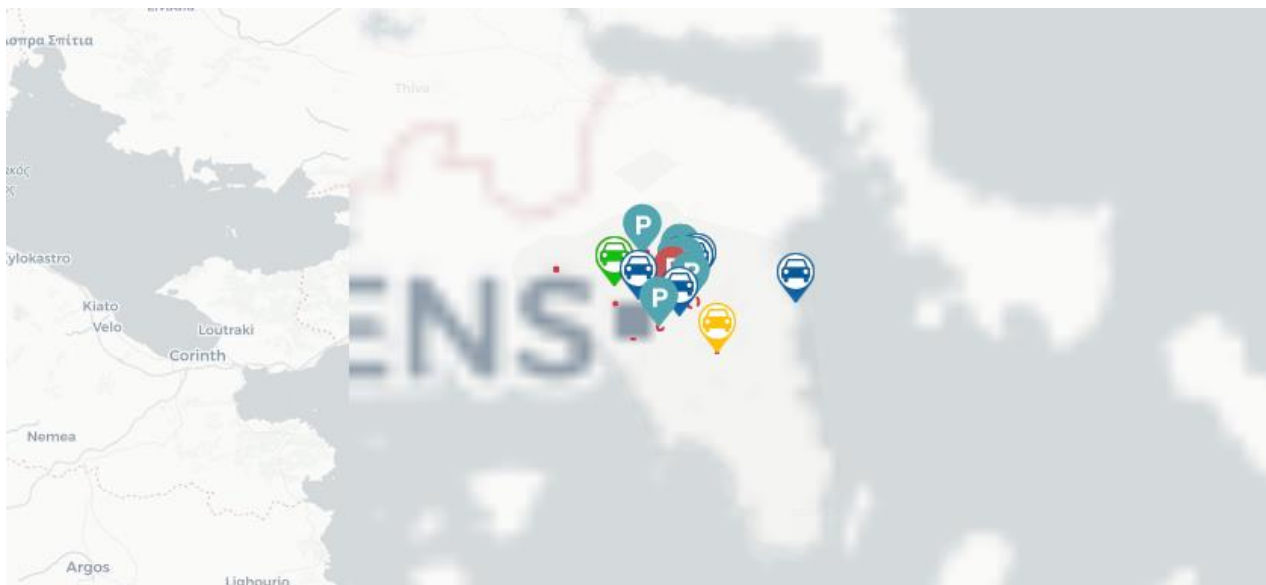
## Map

The “Map” displays all the vehicles on the map. The vehicles are in different colors according to the its status. The “Bin” button gives the user all of the Points of Interest.



By choosing the “Search” button a pop-up window appears and the user search for a vehicle from a dropdown list.

The “P” button stands for the stations that the vehicles are parked.



## Average Speed

The “Average Speed” tile informs the user about the speed that the vehicles have been driving for the last 30 days.

## Out of Geofence

The “Out of Geofence” tile redirects to the Vehicle list where the user can check the “Violations” column. This column refers the times that the vehicles have crossed the defined borders.

ID	Select	Plate	Trips	Surname	Model	Violations	Constructor	Location	Telemetry	Sensors	Errors	Vehicle Groups	Created		
178	<input type="checkbox"/>	S MB 0022	Not Available	Daim 20	AMG E 53 4MATIC + SUV	1	Mercedes Benz	Württemberg, 74336, Germany P4, Mercedes-Jellinek-Strasse, Mercedes-Benz Unterrindheim plant, Bad Cannstatt, Stuttgart, Baden-Württemberg, 70372, Germany	8:00 pm/6 12,200 V	9 km / h	Not Available	Not Available	Company	16/06/2020 09:45:46	
177	<input type="checkbox"/>	S MB 0021	Not Available	Daim 19	S 560 Cabriolet	1	Mercedes Benz	Cannstatter Strasse, Stockach, Stuttgart-Ost, Stuttgart, Baden-Württemberg, 70190, Germany	25.00%	12,700 V	5 km / h	Not Available	Not Available	Company	16/06/2020 09:45:46
176	<input type="checkbox"/>	S MB 0020	Not Available	Daim 18	GLC 200 d off-roader	1	Mercedes Benz	26, Neue Weinsteige, Lehen, Stuttgart-Süd, Stuttgart, Baden-Württemberg, 70180, Germany	8:00 am/6 12,800 V	Parked	Not Available	Not Available	Company	16/06/2020 09:45:46	
175	<input type="checkbox"/>	S MB 0019	Not Available	Daim 17h	GLC 200 d off-roader	1	Mercedes Benz	26, Neue Weinsteige, Lehen, Stuttgart-Süd,	12.00%	12,200 V	Parked	Not Available	Not Available	Company	16/06/2020 09:45:46

## 3.2.3 Finance

The “Finance” tile informs the user about the successful and failed transactions.

### Transactions

This section includes the history of all the bank transactions. The table depicts transaction details, such as, code, description, status, price and date. In the ID column the administrator has the opportunity to open the generated invoice of this transaction which was attached in the end trip reservation report mail that the end user received when he ended his reservation. Download option is also available if needed in any case to resend it.



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Transactions Dashboard / Transactions

Choose date period: 09/09/2020 15:34 - 23/10/2020 15:34 Search  Clear Filters Export Filter

ID	Net Cost	Description	Code	Charge	Member	Customer	VAT Cost	Status	Updated	Created
11364	12.1€	Reservation Cancellation Fee	<a href="#">DS4828171601542629</a>	15€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	2.9€	Success	09/10/2020 14:28:40	09/10/2020 14:28:35
11363	12.1€	Reservation Cancellation Fee	<a href="#">DS4828171601542629</a>	15€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	2.9€	Success	01/10/2020 12:34:57	01/10/2020 12:34:55
11359	0.81€	Credit card registration	<a href="#">DS8685801601481971</a>	1€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.19€	Success	30/09/2020 19:07:00	30/09/2020 19:06:12
11358	9.35€	Reservation Payment	<a href="#">DS1548411601477723</a>	11.6€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	2.25€	Success	30/09/2020 18:53:54	30/09/2020 18:53:51
11357	6.94€	Reservation Payment	<a href="#">DS1548411601477723</a>	8.6€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	1.66€	Failed	30/09/2020 18:39:56	30/09/2020 18:39:56
11356	0.48€	Reservation Payment	<a href="#">DS1548411601477723</a>	0.6€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.12€	Failed	30/09/2020 17:59:36	30/09/2020 17:59:36
11355	0.32€	Reservation Payment	<a href="#">DS1548411601477723</a>	0.4€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.08€	Failed	30/09/2020 17:58:05	30/09/2020 17:58:05
11351	0.81€	Credit card registration	<a href="#">DS4008731601369703</a>	1€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.19€	Success	29/09/2020 11:55:56	29/09/2020 11:55:05
11350	0.81€	Credit card registration	<a href="#">DS8929221601369623</a>	1€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.19€	Success	29/09/2020 11:53:45	29/09/2020 11:53:43
11349	0.81€	Credit card registration	<a href="#">DS213761601369476</a>	1€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.19€	Success	29/09/2020 11:52:14	29/09/2020 11:51:16
11348	0.81€	Credit card registration	<a href="#">DS4609571601369224</a>	1€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.19€	Success	29/09/2020 11:47:45	29/09/2020 11:47:04
11347	0.81€	Credit card registration	<a href="#">DS7177211601368505</a>	1€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.19€	Success	29/09/2020 11:35:54	29/09/2020 11:35:06
11342	0.81€	Credit card registration	<a href="#">DS9219271600953501</a>	1€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.19€	Success	24/09/2020 16:19:10	24/09/2020 16:18:22
11341	55.64€	Reservation Payment	<a href="#">DS1968391600736964</a>	69€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	13.35€	Success	22/09/2020 15:06:06	22/09/2020 15:06:04

Showing 1 to 20 of 42 Entries (5,175 Total Entries) Refresh in 55 seconds

## Failed Transactions

The “Failed Transactions” show the history of failed transactions. The Code, the Member and the Customer are actual links that redirect to the corresponding pages.

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Transactions Dashboard / Transactions

Choose date period: 09/09/2020 15:40 - 23/10/2020 15:40 Search status:failed Clear Filters Export Filter

ID	Net Cost	Description	Code	Charge	Member	Customer	VAT Cost	Status	Updated	Created
11357	6.94€	Reservation Payment	<a href="#">DS1548411601477723</a>	8.6€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	1.66€	Failed	30/09/2020 18:39:56	30/09/2020 18:39:56
11356	0.48€	Reservation Payment	<a href="#">DS1548411601477723</a>	0.6€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.12€	Failed	30/09/2020 17:59:36	30/09/2020 17:59:36
11355	0.32€	Reservation Payment	<a href="#">DS1548411601477723</a>	0.4€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	0.08€	Failed	30/09/2020 17:58:05	30/09/2020 17:58:05
11256	55.09€	Reservation Payment	<a href="#">DS8017821600422583</a>	68.32€	<a href="#">test test</a>	<a href="#">Jim Brown</a>	13.22€	Failed	18/09/2020 12:50:40	18/09/2020 12:50:40
11255	55.09€	Reservation Payment	<a href="#">DS8017821600422583</a>	68.32€	<a href="#">test test</a>	<a href="#">Jim Brown</a>	13.22€	Failed	18/09/2020 12:50:01	18/09/2020 12:50:00
11254	55.64€	Reservation Payment	<a href="#">DS5435091600421642</a>	69€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	13.35€	Failed	18/09/2020 12:48:21	18/09/2020 12:48:20
11253	55.64€	Reservation Payment	<a href="#">DS5435091600421642</a>	69€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	13.35€	Failed	18/09/2020 12:45:21	18/09/2020 12:45:21
11252	55.64€	Reservation Payment	<a href="#">DS5435091600421642</a>	69€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	13.35€	Failed	18/09/2020 12:44:47	18/09/2020 12:44:46
11251	55.64€	Reservation Payment	<a href="#">DS5435091600421642</a>	69€	<a href="#">Giorgos Markos</a>	<a href="#">Jim Brown</a>	13.35€	Failed	18/09/2020 12:34:35	18/09/2020 12:34:35
11250	55.09€	Reservation Payment	<a href="#">DS1694431595838767</a>	68.31€	<a href="#">test test</a>	<a href="#">Jim Brown</a>	13.22€	Failed	17/09/2020 15:23:22	17/09/2020 15:23:21
11249	5.6€	Reservation Payment	<a href="#">DS3980151596710194</a>	6.94€	<a href="#">test test</a>	<a href="#">Jim Brown</a>	1.34€	Failed	17/09/2020 15:22:52	17/09/2020 15:22:51

Showing 1 to 11 of 11 Entries (5,175 Total Entries) Refresh in 23 seconds

### 3.2.4 Support

The support section, is a tool that provides live and 24/7 Support to the Backoffice administrators.

#### Documentation

The “Documentation” tile includes all the Support documents, e.g.manuals, in order to help the user with the daily management of the platform.



**Need4Car Support**  
Documentation for the Need4Car Platform

[DOCS](#) [OFFLINE MANUALS](#) [CHANGELOG](#) [SUBMIT TICKET](#)



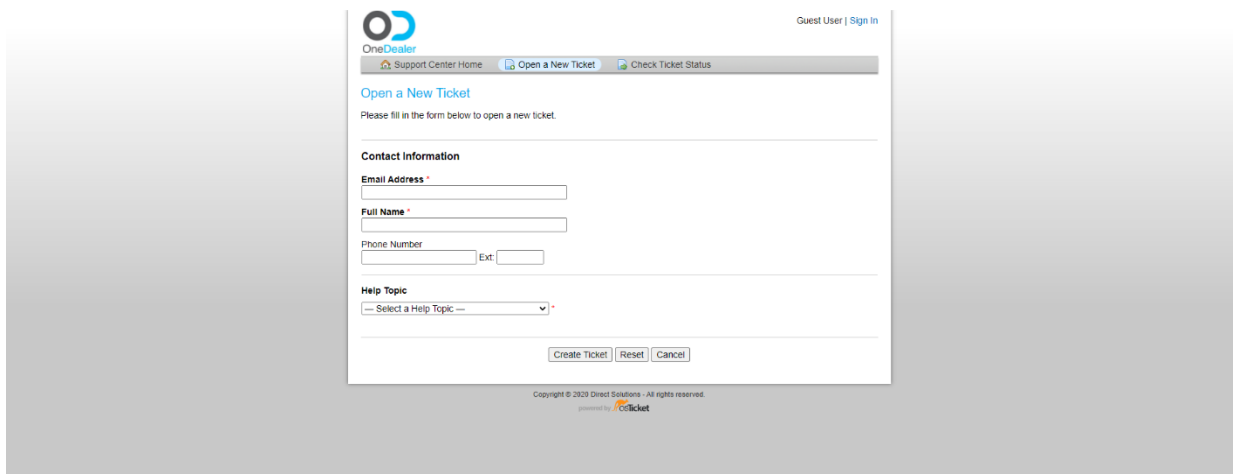
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  - Changelog
  - Download Manuals
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#### Open ticket

If an issue cannot be resolved by the Live Tools, the user can follow the procedure through the electronic ticket. By choosing the tool “Open a New Ticket”, the administrator enters to the “Support Center Home”.



## Changelog

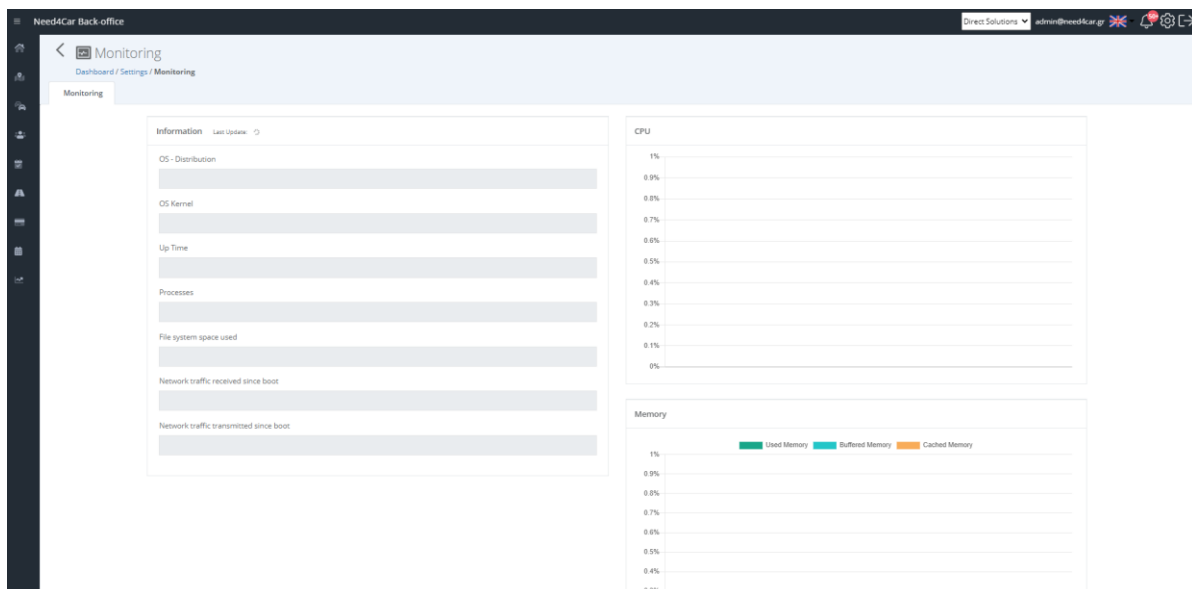
The “Changelog” informs the user about the versions of the platform that have been produced.



The screenshot shows the 'NEED4CAR Changelog' page. At the top, there are navigation tabs for 'Backoffice', 'Mobile', and 'API'. A sidebar on the left lists versions from v3.11.6 down to v3.10.0, with v3.11.6 selected. The main content area displays 'v3.11.6' and the date '2020-04-08'. Under the heading 'Added', there is a bullet point: 'New tab on reservation page that shows the trip of a specific reservation'. Under the heading 'Fixed', there are two bullet points: 'Open pricing factor button doesn't appear if Pricing factor is inactive' and 'Fixed 'null' text when vehicle was not assigned in Reservations page'.

## Monitoring Tool

The “Monitoring Tool” checks the usability of the servers.



The screenshot shows the 'Need4Car Back-office' Monitoring Tool interface. The page title is 'Monitoring' with a breadcrumb trail 'Dashboard / Settings / Monitoring'. The main content is divided into two columns. The left column, titled 'Information', contains several sections with placeholder bars: 'OS - Distribution', 'OS Kernel', 'Up Time', 'Processes', 'File system space used', 'Network traffic received since boot', and 'Network traffic transmitted since boot'. The right column contains two charts. The top chart is 'CPU', showing a vertical scale from 0% to 1% with no data points. The bottom chart is 'Memory', showing a vertical scale from 0% to 1% with three data series: 'Used Memory' (green), 'Buffered Memory' (teal), and 'Cached Memory' (orange), all showing 0% usage.

## Change Password

This section the user can change his password and provide his new password with the specifications that are mentioned.

Need4Car Back-office

Direct Solutions admin@need4car.gr

### Change password

Dashboard / Change password

Change password

Current password:

\*New password:

\*Repeat new password:

\*Password should be at minimum 8 characters long and it should contain at least one special character, one number and a capital letter.

## 3.3 Notifications

The Administrator receives live notifications about every new action that a member or a user does, e.g. reservations, transactions, penalties, etc. The red eye button removes the notification from the list and the "i" button redirects inside the notification.

N4C Development Backoffice

Direct Solutions admin@need4car.gr

74 78 12

### Vehicle Management

Fleet registered vehicles: 43 (Up 43% since last month)

Reservations for the last 30 days: 15 (Up 13% since last month)

Calendar for the last 7 days: 0

Damage Reports for the last 30 days: 2 (Up 100% since last month)

No Signal vehicles that have no update for more than 24 hours: 0

Distance Driven in km for the last 30 days: 0

Map view active vehicles on map

Average a month ago

### Finance

Transactions for the last 30 days: 42 (Up 71% since last month)

Failed Transactions for the last 30 days: 11 (Up 100% since last month)

### Support

Documentation: View online documentation for the Backoffice

Open Ticket: Open a Support Ticket in our helpdesk

Changelog: View all changes and improvements. Current version: 3.13.0

Monitoring tool: View List the status of various system components

Change Password: Change the current admin's password

Viewing 10 of 10+ alerts

- 1 hour ago at 14:28 - 09.10.2020: Member (ID:3) cancelled reservation (ID:11133) successfully
- 4 days ago at 15:27 - 05.10.2020: A new member with ID (ID:907) successfully registered
- 4 days ago at 13:09 - 05.10.2020: A new member with ID (ID:906) successfully registered
- 4 days ago at 11:55 - 05.10.2020: A new member with ID (ID:905) successfully registered
- 4 days ago at 11:36 - 05.10.2020: A new member with ID (ID:904) successfully registered
- 7 days ago at 17:11 - 01.10.2020: A new member with ID (ID:903) successfully registered
- 8 days ago at 12:34 - 01.10.2020: Member (ID:3) cancelled reservation (ID:11133) successfully
- 8 days ago at 12:00 - 01.10.2020: Member (ID:3) cancelled reservation (ID:11133) successfully
- 8 days ago at 11:58 - 01.10.2020: Member (ID:3) cancelled reservation (ID:11133) successfully

Inside the notification further details are displayed and also the administrator has the ability to redirect inside the reservation, transaction, member, customer or vehicle, depending on the reason that this notification was generated.

The screenshot shows a web interface for 'N4C Development Backoffice'. At the top, there is a navigation bar with 'Direct Solutions' and 'admin@need4car.gr'. Below this, the page title is 'Alert 10395' with a breadcrumb 'Dashboard / Alerts / Alert'. The main content area is divided into two panels: 'Information' and 'Reservation'. The 'Information' panel contains a green notification box with the text: 'Member (ID:3) cancelled reservation (ID:11133) successfully', 'RESERVATION - NOTICE', and 'generated on 09/10/2020 14:28:39'. The 'Reservation' panel displays details for reservation ID DS4828171601542629, including a 'Cancelled' payment status, a charged amount of 15 €, and timestamps for when the reservation was reserved, started, and cancelled.

Field	Value
Code	DS4828171601542629
Payment Status	Cancelled
Charged Amount	15 €
Reserved At	01/10/2020 11:57:09
Reservation Started	01/10/2020 11:57:09
Reservation Cancelled	09/10/2020 14:28:34